

Order Import Widget

Widget Use

Renders the bulk Order Import function on the Order Import Page. Users can import order data directly to the cart via CSV files or by pasting data into an import window. .

Example of Widget Use

Dashboard / Order Import

Import Orders

Change Store

File Upload

Select file(s) to upload:

Select Files...

Import Files

OR

Data Import

Paste CSV data directly into the textbox below following the format: Product Code or APN, Order Quantity.

Import Data

Import Log

Where can the Widget be placed?

The widget can be used in the following templates:

- Order Import Page Template

Widget Options

Option	Use	Comments	Available from Version
Description	A short description of the widget's use.	This description is added to the widget title. It makes the widget's use clear on the template page.	All
Layer	The layer the widget is valid for.	Use layering to limit widget content to certain groups of users. To use the same widget for more than one user group but with different options set, add the widget as many times as needed in the same zone. Then add layering to define the user group each time.	All
Enable Data Import	Whether the Data Import textbox window is rendered. This gives users the option of pasting CSV-formatted data for import.	Default: ON Toggle to disable	3.88

Enable File Upload	Whether the File Upload section is rendered. This gives users the option of uploading one or more saved CSV files for import.	Default: ON Toggle to disable	3.88
Allow Continue On Analysis Errors	Whether the import process continues if analysis finds data it can't interpret (e.g. extra columns). ON: the import continues and the system uses whatever data it can interpret. OFF: the import stops. The user has to correct the data and restart the import.	Default: OFF Toggle to enable	3.90
Allow Continue On Validation Errors	Determines whether the import process continues if invalid data is found. ON: valid lines are imported and invalid lines are skipped. OFF: import stops. The user will have to correct the data and try again.	Default: OFF Toggle to enable	3.90
Data Import			
Data Import Subtitle Text	Heading text at the top of the Data Import section.	Default: Data Import	3.88
Data Import Subtitle Icon	Icon displayed to the left of the Data Import heading text.	Default: cv-ico-general-keyboard	3.88
Data Import Instruction Text	Instruction text displayed above the data input box.	Default: Paste CSV data directly into the textbox below following the format: Product Code or APN, Order Quantity.	3.88
Data Import Button Text	Text on the Import button in the Data Import section.	Default: Import Data	3.88
File Upload			
File Upload Subtitle Text	Heading text at the top of the File Upload section	Default: File Upload	3.88
File Upload Subtitle Icon	Icon displayed to the left of the File Upload heading text	Default: cv-ico-general-file	3.88
File Upload Instruction Text	Instruction text displayed above the file selector	Default: Select file(s) to upload:	3.88
File Upload Button Text	Text on the Import button in the File Upload section	Default: Import Files	3.88
File Upload Placeholder Text	Text on the file selector button	Default: Select Files...	3.88
Allow Multiple Files	Whether to allow multiple files in one import	Default: ON Toggle to disable	3.88
Notifications			
Show Messages	Whether feedback messages are displayed to the user in the Log.	Default: ON Toggle to disable	3.88
Clear Process Messages	Whether progress messages are cleared after each phase is completed.	Default: ON Toggle to disable	3.88
Wait For Response	ON: the browser waits to process the entire import before giving feedback, OFF: the browser refreshes and displays messages as the different import phases are completed.	Default: OFF Toggle to enable Note - Waiting for response can occasionally cause timeout issues with very large datasets or many files. For optimal user experience, OFF is recommended.	3.88
Messages Subtitle Text	Heading text at the top of the Log section.	Default: Import Log	3.88
Messages Subtitle Icon	Icon displayed to the left of the Log heading text.	Default: cv-ico-general-info2	3.88
Status Update Frequency (seconds)	Time (in seconds) between status update requests when an order import is in progress.	Default: 1	3.88
Delay Before Closing Status Overlay (seconds)	Time (in seconds) before we close the status overlay, once the import process has finished.	Default: 3	3.90

Success Message Text	Message displayed once the data has been successfully imported.	Default: Order import process complete. Successfully imported {0} of {1} products. Placeholders: {0} - the number of successfully imported products {1} - total number of imported products attempted.	3.88
Failed Message Text	Message displayed when the data import has failed. The placeholder {0} is replaced the error returned by the system.	Default: Order Import Process Failed. {0}	3.88
Parsing Phase Message Text	Message displayed while the data is being analysed.	Default: Checking row {0}. {1} row{2} failed to parse. Placeholders: <ul style="list-style-type: none"> {0} - the row currently being analysed {1} - the number of rows that have failed analysis {2} - letter 's' to pluralise row to rows (where required) 	3.88
Validation Phase Message Text	Message displayed in the overlay while the data is being validated.	Default: Validating {0} of {1} products. {2} product{3} failed validation. Placeholders: <ul style="list-style-type: none"> {0} - the number of products validated so far {1} - the total number of products to be validated {2} - the number of products that failed validation {3} - letter 's' to pluralise product to (where required) 	3.88
Import Phase Message Text	Message displayed while the data is being imported.	Default: Importing {0} of {1} products. {2} product{3} not imported. Placeholders: <ul style="list-style-type: none"> {0} - the number of products validated so far {1} - the total number of products to be validated {2} - the number of products that failed validation {3} - letter 's' to pluralise product to (where required) 	3.88
Substituted Product Status Text	Message displayed when a product in the import is substituted with another.	Default: Product with code [SubstitutedProduct.ProductCode] has been substituted for product with code [Product.ProductCode]. The placeholders are replaced with actual product codes.	3.90
Substituted Product Not Found Status Text	Message displayed when a product in the import is set to be substituted, but the substitution product is not found on the web.	Default: Product with code [SubstitutedProduct.ProductCode] is set for substitution with product with code [Product.ProductCode] however this product could not be found. Keeping original product. The placeholders are replaced with actual product codes.	3.90
Substituted Product Not Valid Status Text	Message displayed when a product in the import is set to be substituted, but the substitution product is invalid for ordering (out of stock or other condition).	Default: Product with code [SubstitutedProduct.ProductCode] is set for substitution with product with code [Product.ProductCode] however this product is not valid for order. Keeping original product. The placeholders are replaced with actual product codes.	3.90
Analysis Phase Begin Status Text	Message displayed when the analysis phase begins.	Default: Beginning analysis phase.	3.90
Analysis Phase Complete Without Errors Status Text	Message displayed when the analysis phase completes with zero errors.	Default: Analysis phase completed without errors.	3.90
Analysis Phase Complete With Errors Disallow Continue Status Text	Message displayed when the analysis phase finds errors, and the widget option "Allow Continue On Analysis Errors" is NOT enabled.	Default: Analysis phase completed with errors. Please fix the errors and try again.	3.90
Analysis Phase Complete With Errors Allow Continue Status Text	Message displayed when the analysis phase finds errors, and the widget option "Allow Continue On Analysis Errors" IS enabled.	Default: Analysis phase completed with errors. Skipping invalid rows and continuing.	3.90
Analysis Phase No Data Available Status Text	Message displayed when the user clicks the import button, but has not attached any files or pasted any product data.	Default: No data available for analysis. Please either upload some files or paste some data.	3.90
Validation Phase Begin Status Text	Message displayed when the validation phase begins.	Default: Beginning validation phase.	3.90
Validation Phase Complete Without Errors Status Text	Message displayed when the validation phase completes with zero errors.	Default: Validation phase completed without errors.	3.90

Validation Phase Complete With Errors Disallow Continue Status Text	Message displayed when the validation phase finds errors, and the widget option "Allow Continue On Validation Errors" is NOT enabled.	Default: Validation phase completed with errors. Please fix the errors and try again.	3.90
Validation Phase Complete With Errors Allow Continue Status Text	Message displayed when the validation phase finds errors, and the widget option "Allow Continue On Validation Errors" IS enabled.	Default: Validation phase completed with errors. Skipping invalid products and continuing.	3.90
Validation Phase No Products Available Status Text	Message displayed when the user clicks the import button, but has not attached any files or pasted any product data.	Default: No products available for validation. Please either upload some files or paste some data.	3.90
Import Phase Begin Status Text	Message displayed when the import phase begins.	Default: Beginning import phase.	3.90
Import Phase Complete Without Errors Status Text	Message displayed when the import phase completes with zero errors.	Default: Import phase completed without errors.	3.90
Import Phase Complete With Errors Status Text	Message displayed when the import phase completes with errors.	Default: Import phase completed with errors.	3.90
Order Import Complete Without Errors Status Text	Completion message displayed at the end of all phases, when the import has completed without errors.	Default: Order import completed without errors.	3.90
Order Import Complete With Errors Status Text	Completion message displayed at the end of all phases, when the import has completed with some errors.	Default: Order import completed with errors.	3.90
Order Import Failed Status Text	Completion message displayed at the end of all phases, when the import has failed.	Default: Order import failed. See error log for details.	3.90

Implementation Notes

- Default functionality: when errors or zero quantities are encountered, all lines are skipped and no lines imported. The user must correct the data and re-import.
- To continue Order Import with error or zero quantity lines skipped / zero quantities, toggle ON "**Allow Continue On Analysis Errors**" and "**Allow Continue On Validation Errors**".

Related help

- [Order Import](#)
- [Settings and Functions Available in the PRONTO Order and Receipt Import Program](#)