

Pricing Method

The Pricing Method in Customer Self Service should match your ERP system.

There are 3 methods: First, Best, Standard.

Please refer to your ERP documentation for explanations of each.

Step-by-step guide

To change pricing method in CSS:

1. Login as an Administrator.
2. Navigate to '**Settings**' --> '**Settings**' (/zSettings.aspx).
3. Click the '**Integration**' tab.
4. Click the '**Items**' tab.
5. Locate the field labelled
6. Set this field to match the setting in your ERP.
7. Click the '**Update**' button to save changes.

General	Integration	Notifications	Serials	Orders	Freight	Messages	Supplier Portal	Advanced Quoting	Advanced	Coupons
---------	-------------	---------------	---------	--------	---------	----------	-----------------	------------------	----------	---------

Categories	Items	Customers	Notes	Service
------------	-------	-----------	-------	---------

Item Options

Stock Codes : All	From :	To :
Sales Type : All	From :	To :
ABC Class : All	From :	To :
Sort Code : Range	From : 01	To : 99999999
Stock Type : All	From :	To :
User Group2 : All	From :	To :
User Group1 : All	From :	To :

Use Advanced Search : Please Select ..

Send WA Stock Note as Picture1 : No

Product Description From : All Fields

Integrate Only Valid Products : No

Warehouse List :

RT Warehouse Mask :

Item Price Limit : 999999

Pricing Method : First

Replace \$0.00 Price with : P.O.A.

Disable Ordering of \$0.00 items : ☐

Display Zero Avail. if Customer Whse not Found : ☒

Customer Mask Product Security : ☐

Use Stock Unit Conversion Table : ☒

Show Category When Search Result Selected : ☐

Contract Item Source : Please Select ..

Use Kits : Yes

Default UOM : Each

Use Catalogues : ☒

Contract Price Codes			
Code	ContractType	Image	Preview

i To determine the ERP pricing rule, look under 'Sales order pricing method':

- A: Get the first valid price
- B: Get the best price
- C: Check for stock contract file for qty break prices
- M: Qty break prices are incremental rates only
- F: Use the item cost and apply customer markup percentage

Related articles

- [Change Placeholder Images](#)