

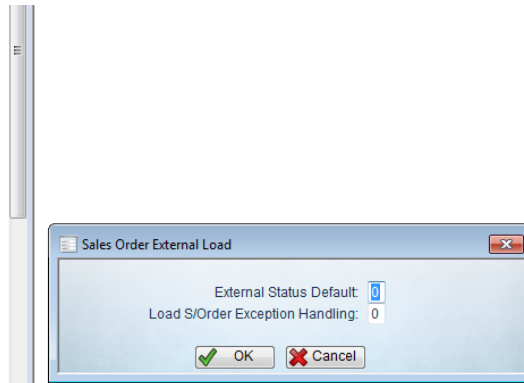
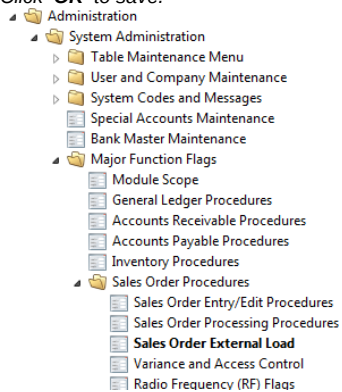
PRONTO Order Status for uploaded orders

The status of sales orders integrating into PRONTO can be controlled by flag settings in PRONTO Administration.

Step-by-step guide

To determine the status in PRONTO:

1. Login to PRONTO.
2. Navigate to **Administration System Administration Major Function Flags Sales Order Procedures Sales Order External Load**.
3. Set the flag '**External Status Default**' to determine the order status. The available options are:
 - 0 = On Hold
 - 1 = Uses the internal flag "sys-so-status-default" to determine the status
 - 2 = Ready for picking always (30)
 - 3 = Ready to print invoice (70)
4. Click '**OK**' to save.



If the customer is on credit hold or the order takes the customer above their credit limit, the order will always go on a status of Credit Hold (17)



If the above flag is being used for other upload programs in PRONTO and you want to have a different rule for those orders uploaded from the web, an override program entry can be set up using the CSSTATUS option. See [Settings and Functions Available in the PRONTO Order and Receipt Import Program](#) for information on how to set this up.

Related articles

- [Web Category and Product maintenance in PRONTO](#)
- [How Order Integration Works](#)
- [Settings and Functions Available in the PRONTO Order and Receipt Import Program](#)
- [User Debtor Integration](#)
- [Click and Collect - Mixed Delivery Methods](#)