Moving the Commerce Vision Integrator to a new computer

There may be an occasion where the Commerce Vision Integrator needs to be moved from one PC to another.

The Commerce Vision Integrator is a stand alone application that is used to move information out of Pronto and into the Commerce Vision database.

It stores its settings locally and runs via a service. To move it, just copy the directory to the new location and install the program again, which will install the service using the old settings.

Step-by-step guide

To Move the Integrator to a new PC:

1. *Stop the Integrator for all site Instances, by clicking the **'Stop All'** button.*
2. *Note which version of the Integrator you are running; this is in the bottom left corner of the Integrator screen.*
3. *Once the Integrator is no longer running, it can be moved.*
4. *Navigate to **C:\Program Files\Commerce Vision** or **C:\Program Files (x86)\Commerce Vision** (this depends on the operating system you are running).*
5. *Copy the Commerce Vision directory to the new computer.*
6. *Ensure you give Commerce Vision Support updated connection details, so that we can access the Integrator if need be.*
7. *Contact Commerce Vision Support to obtain a set-up file for your Integrator version (noted in Step 2).*
8. *We will either supply you with a link to download the set-up file or supply the file directly.*
9. *Run the set-up file; this will re-install everything correctly.*
10. *Transfer is now complete. The Integrator should now run on the new PC.*

ⓘ Please ensure you only have the Integrator running in **one** location; we recommend you uninstall the Integrator on the old PC.

Related articles

- MS Active Directory Setup Guide
- Settings and Functions Available in the PRONTO Order and Receipt Import Program
- User Debtor Integration
- Azure Integration Dashboard
- Set Up User Creation API