

Integrator - Remote Access Requirements and Minimum Specifications

What Commerce Vision requires in order to get Integrator installed:

Remote Access

- Direct Remote access to Integrator Server / PC.
- Windows VPN (preferred method)
- Other VPN (e.g. Cisco, Citrix, Log Me In)

NOTE - Team Viewer is NOT supported.

Integrator Requirements

The integrator hardware consists of a computer that resides on your internal network with a connection to both PRONTO server and the Internet. Its purpose is to synchronise data between PRONTO and the Web Server.

- PC or Server (Virtual Machine or a Physical Machine)
- This cannot be using Terminal Services
- It may be OK to be used for other stand alone purposes but the server will need to be set to Brisbane Time Zone for data-synchronization - which means it might not be suitable for other programs like Exchange Servers etc. Discuss with your consultant if in doubt.
- The software needs to be installed on a Solid State Drive (SSD Drive), minimum 256GB for local data cache.
 - Images can be stored on an alternate drive with more disk space (i.e. Standard HDD or Network Drive or NAS).

Software and Account Access

- Operating Systems supported - Windows 7 SP1, Windows 8.1, Windows 10+, Windows Server 2008 R2 SP1, Windows Server 2012/R2, Windows Server 2016
 - **The integrator requires .NET 4.7.2 to be installed**
 - **Windows Server platforms (2008, 2012) require Framework 3.5 and 4/4.5 to be enabled in the ASP.NET Feature**
- A named user (ie. commvisi) with local administrator access. (Required to install the integrator software and access to the Computer Services console)
 - If user password is set to expire periodically, please provide a service account that doesn't expire as the application runs as a service and will require a working account at all times.
- Access to PRONTO via Pro Client.
- The Integrator server requires access to the follow services:
 - Internet - Port 80 (http) and Port 443 (https) outbound access
 - PRONTO - outbound connection to the PRONTO server on Ports 9877 and 9878



If you want to lock your firewall down to Commerce Vision's outgoing IP, these details are available on request.

Memory (RAM)

1-4 sites

- Recommended 8 G/B RAM

4-8 sites

- Recommended 16 G/B

8 + Sites

- Recommended 16 G/B
- Optimal 32 G/B

PRONTO Access

- User ID: commvisi / Password: please let us know
- Access to LIVE and TEST Databases
- PRONTO Level 8 access
- Access to debtors, stock and sales order enquires (or full access if you are OK with this)
- System Maintenance if you are OK with this (allows us to add menu items)
- Shell access

Related help

- [Web Category and Product maintenance in PRONTO](#)
- [MS Active Directory Setup Guide](#)
- [Settings and Functions Available in the PRONTO Order and Receipt Import Program](#)
- [User Debtor Integration](#)
- [Azure Integration Dashboard](#)