

Integrator Settings - Timing Recommendations

The Integrator allows you to set up timings based on how often you want data to integrate. Integrating data too often can cause an unnecessary load of servers and integrating less often can cause data to get out of sync. Here are some recommended timings for sending and getting data:

Action	Send Changed from	Send Changes to	Send ALL from	Send ALL to	Comments
Customers	10 minutes	1 hour	1 hour	Once a week	B2C only sites can go every 24 hours
Customer Transactions	30 minutes	4 hours	Never	Never	The send changed actually does a check to ensure the balances are correct and if they are not it will perform a send all on that customer
Product Categories	10 minutes	1 hour	24 hours	Once a week	
Product Master and Pricing	30 minutes	4 hours	24 hours	Once a week	Lots of data going out here
Product Availability	10 minutes	1 hour	24 hours	Once a week	
Product Notes	1 hour	24 hours	1 hour	24 hours	
Discounts and Special Prices	30 minutes	4 hours	1 hour	Once a week	Can be some large files here
Current Orders	30 minutes	4 hours	Never	Never	
Archive Orders	24 hours	24 hours	Never	Never	
Custom Tables	10 minutes	24 hours	1 hour	24 hours	
System Table	1 hour	24 hours	1 hour	24 hours	
CRM Master	10 minutes	1 hour	24 hours	Once a week	
CRM Trans	5 minutes	1 hour	Never	Never	
Reprint Invoices	1 minute	NA	NA	NA	
Retrieve Pending Customers	10 minutes	NA	NA	NA	
Retrieve New Orders and Receipts	1 minute	NA	NA	NA	