











FAQ Help Videos

Sometimes it's just easier to SHOW something rather than try to explain it!

We take some of our most frequently asked 'How To' questions and demo the answers here in quick, 2 minute videos.

If there's a topic you'd like us to cover that'd make your life easier, please [let us know](#)! You can also write a comment below.

Topic	Description
Cache management 	All about Cache Management. Why you need to know about refreshing caches, where to perform these functions, and when to do them.
Topic	Description
How to update a Category Image 	How to update the category image you have in the CMS
Topic	Description
How to edit Category Images /Banners 	How to edit the category images or banners in the CMS
Topic	Description
What is File Manager? 	All about our File Manager tool and the many functions you can do with it
Topic	Description
How to upload an Image into the CMS 	Want to upload an image into the CMS? Here is how.
Topic	Description
How to test an email template in the CMS 	How to test email templates available within the CMS
Topic	Description

<p>How to edit SEO fields in the CMS</p> 	<p>Need to make changes to the SEO fields in the CMS? Here is how.</p>
Topic	Description
<p>How to edit Product information in the CMS</p> 	<p>How to edit and change any information for the product within the CMS</p>
Topic	Description
<p>How to delete CMS users</p> 	<p>Have a staff member who has left the business and need to delete their user profile? Here is how in the CMS.</p>
Topic	Description
<p>How to add a CMS User</p> 	<p>Have a staff member who is new to the business and need to add their user profile? Here is how in the CMS.</p>