Make Outstanding Sales Orders & Transactions Visible Online

Allow online users to view the status of their orders as the orders are processed and to view their transactions.

Step-by-step guide

To Enable Transaction Integration for Customers:

> 1. *Log in as an Administrator.*
> 2. *Navigate to **'Accounts'** --> **'Account Selection'**.*
> 3. *Search for the required Customer Code.*
> 4. *Select the Customer Code via radio button.*
> 5. *Click **'Mark Active'**.*
> 6. *The Account information will be uploaded to the web.*

- You will **not** want to do this for your Default debtor account.
- The system takes time to get this information, therefore you don't want to activate all of your Customers in one go.
- If the Customer has a lot of activity, activating them could take some time. Keep in mind that getting these orders will replace other uploading that occurs on the Integrator.
- You should really only integrate transaction information if you give customers the ability to view statements or pay accounts online.

Related help

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- How Order Integration Works
- Standing Orders Settings
- Order Templates
- Online Returns
- Standing Orders Overview
- Enforce Pack Quantities Globally
- Backordered Products & Ordering
- Warranty Claims
- Order Import