


Account Payment Paid FAIL Widget

Widget Use

Renders information regarding failed payments on the Account Payment page. Relevant information could include response codes and validation messages, for example.

Example of Widget Use

Following is an example of the widget in use:

 **Payment Not Processed**

Your payment has not been processed

Payment Failed

Your payment was unable to be processed. If you believe this is an error, please contact your card issuer quoting the response code below.

Response Code: 06

Payment Validation Code: V6110

If you would like to return to your account payments click this [View Account Payment link](#).

Where can the Widget be placed?

The widget can be used in the following templates:

- Payment Cancelled Page Template
- Order Confirmation Page Template

Widget Options

| Option | Use | Comments | Available from Version |
|----------------------------------|---|---|------------------------|
| Description | A short description of the widget's use. | We recommend this field be updated so the widget's purpose is clear at a glance from the template page. | All |
| Layer | The layer the widget is valid for. | <p>The layering technology allows for the content to be shown to specific audiences.</p> <p>This is handy if the content is only valid for a certain type of user, or if the same widget is required for more than one audience, but different configuration is needed.</p> <p>The widget can be added to the zone more than once and the layer feature can determine which audience can see each widget.</p> | All |
| Show Response Code? | Determines whether the payment gateway's response code is displayed to the user. | Default is: ticked Untick to disable | 3.85 |
| Show Validation Message? | Determines whether the payment gateway's validation code is displayed to the user. | Default is: ticked Untick to disable | 3.85 |
| Validation Message Prompt | The prompt text which accompanies the validation code displayed to the user (where enabled). | Default is: Payment Validation Code: | 3.85 |
| Message for Account Payment link | The message text directing the user back to the Pay Account page. The placeholder {0} is used to display the value of the 'Link Text to Account Payment' field. | Default is: If you would like to return to your account payments click this {0} link. | 3.85 |
| Link Text to Account Payment | The text displayed for the hyperlink back to the user's Pay Account page. This text replaces the placeholder {0} in the 'Message for Account Payment link' field. | Default is: View Account Payment | 3.85 |

Related help

Content by label

There is no content with the specified labels

Related widgets

- [Account Payment Detail Widget](#)
- [Account Payment Widget](#)
- [BPAY Account Payment Detail Widget](#)
- [Account Payment Paid OK Widget](#)
- [EFT Account Payment Detail Widget](#)