

# Store Locator Maintenance

Store Locator Maintenance allows Administrators to add and manage store locations as well as other sites such as warehouses relevant for Click and Collect delivery and pickup modes and calculating product availability. You can easily self-configure locations for your website if your business uses only store locations to dispatch deliveries and pickup. However, including warehouses as Click and Collect dispatch sites and implementing pickup locations other than a User's selected store require consultation with Commerce Vision.

## Does your business ship from non-store locations such as warehouses?

Delivery solutions in which orders can be sent from non-store locations such as store warehouses and/or distribution warehouses can be implemented for your site. Such options are suited for companies with fulfilment rules involving multiple stores and one or more distribution centres.

### Use of Store Warehouses

This option caters for a business that has stores and store warehouses, and wants shipping to default from the store warehouse when a customer selects a certain Store. In Store Locator, the store warehouse has been set for the Store. This means product availability displayed for delivery will be based on stock levels at the store warehouse rather than the store. Order details will list the warehouse's code as the dispatch location.

### Use of Distribution Warehouses

This option caters for a business that has stores, store warehouses and also regional distribution warehouses and wants shipping to default from the distribution warehouse when a Website User selects a certain Store. In Store Locator, the distribution warehouse has been set for the Store. This means product availability displayed for delivery will be based on stock levels at the distribution warehouse rather than the store or store warehouse. Order details will include this warehouse's code as the dispatch location. **Notes** - Availability rules ensure that (i) if the business uses store warehouses as well and a User does not select a preferred store, delivery availability will be based on the default store warehouse set against the Customer code; (ii) if a User selects a store and no distribution warehouse has been set for the store, the default dispatch location based on the Customer code will be used.

Dispatch options involving warehouses require customisation and implementation by Commerce Vision. Inclusion of distribution warehouses is available for sites on versions 4.24+.

## Step-by-step guide

This guide details how to set up a new Store Location and maintain existing locations for sites on our Best Practice Design (BPD) websites once Store Locator has been enabled and configured.

 See the guide to [Click & Collect Delivery Settings](#) to configure delivery modes for your website. If you're implementing the Click and Collect functionality for the first time, [contact us](#) to verify your site's **availability calculation is correct**.

## Create a New Store Location

**Note** - if 'Use Distribution Warehouse for Click and Collect' has been enabled for your site, the 'Distribution Warehouse' field will be available.

1. In the CMS, navigate to **Settings Store Locator Maintenance**.
2. Select the **Store Locator** tab. Records of each existing location are displayed.



3. Click **New**.

4. Tick **Active** if this location is to be visible on your site.
5. Enter the **Store Name**, **Address**, and **contact fields**. **NOTE** - the **Store Name** entered will be displayed to Users on your website.
6. In **Latitude** and **Longitude**, enter accurate values for this site. **TIP** - this site may be helpful - <http://www.latlong.net/>
7. If applicable, in **Warehouse Code**, enter the code of the store warehouse for this location (as created in the ERP).
8. In **Shipping Lead Time**, enter the number of days required to process and ship an order from this location from when it is submitted.
9. (Optional) Tick **Is Pick-up Enabled** to enable this location for Click & Collect pickup. If this is ticked, the location will be available as a pickup location for customers. This information will also integrate to the PRONTO 'StoreLocation' table for the Warehouse Code/Store Location.

The screenshot shows the 'Delivery Options' configuration page. At the top, there are two radio buttons: 'Delivery' and 'Pick-up'. The 'Pick-up' option is selected, indicated by a blue dot and a red arrow pointing to it. Below this, there is a section for 'My Store: Cannon Hill QLD (4000)' with a 'Change Store' dropdown. The main area displays a list of store locations with 'Set Location' buttons for each:

Banksmeadow NSW (2019)	Set Location
Cannon Hill QLD (4000)	Set Location
Carindale	Set Location
East Brisbane	Set Location
Mount Waverley VIC (3149)	Set Location
Gnangara WA (6077)	Set Location
Landsdale WA (6065)	Set Location

On the left, a product 'Tennis Racquet' with code 'CV116' and 'Available' status is shown.

10. (Optional) The **Store Name For Pickup Click And Collect** provides an alternate pickup location to this store location. The alternate location can be configured to default when a User selects the store. This option requires implementation by Commerce Vision.
11. (Optional) The **Click And Collect Product Availability Buffer** is a product buffer value specific to this warehouse and overrides the value in **System Settings**. The buffer adds a safety net to the availability logic, e.g., to account for stocktake errors. The value is subtracted from the available quantity.
12. (Optional) In **Opening Hours HTML**, add this store's opening hours within HTML tags for display on your website.
13. To save the store location, click **OK**.



Please note that the Store Pickup functionality is not compatible with Live Freight. If your BPD site uses Live Freight and you are interested in implementing Store Pickup functionality, please [contact us](#) to discuss customisation options.

## Maintain Warehouse / Store Locations

1. In the CMS, navigate to **Settings Store Locator**.
2. Search for the required store or click **Search** to display all current records.
3. Select the required store record to see the store's details.
4. Click **Modify**.
5. Edit the fields as required.
6. To save your settings, click **OK**.
7. **IMPORTANT** - Location names and warehouse codes are used in routing to relevant pages, e.g., when a customer clicks on a store location for more information. Routing paths your site uses are saved. They are automatically checked and updated in a task run nightly. Until the next scheduled task run, changed location details will result in an error when routing to the location's page, since the stored path has not yet been updated. To ensure routing paths are updated immediately, you can manually run the re-register route procedure.

### **Re-register Route Procedure Manually**

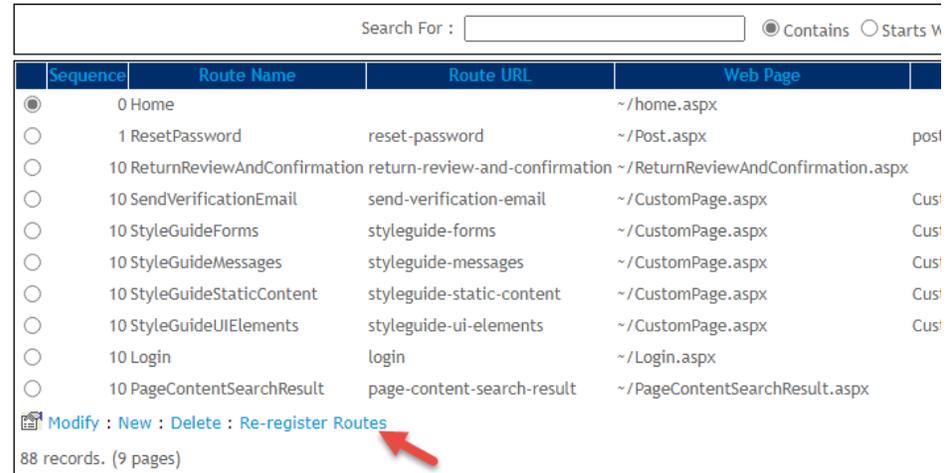
To manually run the re-register routes procedure,

1. In the CMS, navigate to **Settings SEO Generation** (or while logged into your website **Settings SEO** or **Page Routes** (zSearchEngineOptimisationMaintenance)).

2. Select the **URL Routing** tab.



3. Click the **Re-register Routes** option.



Search For :   Contains  Starts W

Sequence	Route Name	Route URL	Web Page	
<input checked="" type="radio"/>	0 Home		~/home.aspx	
<input type="radio"/>	1 ResetPassword	reset-password	~/Post.aspx	post
<input type="radio"/>	10 ReturnReviewAndConfirmation	return-review-and-confirmation	~/ReturnReviewAndConfirmation.aspx	
<input type="radio"/>	10 SendVerificationEmail	send-verification-email	~/CustomPage.aspx	Cusi
<input type="radio"/>	10 StyleGuideForms	styleguide-forms	~/CustomPage.aspx	Cusi
<input type="radio"/>	10 StyleGuideMessages	styleguide-messages	~/CustomPage.aspx	Cusi
<input type="radio"/>	10 StyleGuideStaticContent	styleguide-static-content	~/CustomPage.aspx	Cusi
<input type="radio"/>	10 StyleGuideUIElements	styleguide-ui-elements	~/CustomPage.aspx	Cusi
<input type="radio"/>	10 Login	login	~/Login.aspx	
<input type="radio"/>	10 PageContentSearchResult	page-content-search-result	~/PageContentSearchResult.aspx	

 [Modify](#) : [New](#) : [Delete](#) : [Re-register Routes](#)

88 records. (9 pages)

## Additional Information

<b>Minimum Version Requirements</b>	**.*.*
<b>Prerequisites</b>	--
<b>Self Configurable</b>	Partly
<b>Business Function</b>	Freight & Delivery
<b>BPD Only?</b>	No
<b>B2B/B2C/Both</b>	Both
<b>Third Party Costs</b>	n/a

## Related help

- [Click and Collect - Email Delivery](#)
- [Click & Collect - Shipping Settings](#)

- [Allow Partial Payment Orders](#)
- [Click and Collect - Mixed Delivery Methods](#)