

# Forter Behavioural Tracking (Fraud Prevention)

The ability to track website users' behaviours real-time and use this and other relevant data to distinguish between legitimate buyers and fraudsters is critical for minimising fraud and maximising approvals for good buyers. The Customer Self Service eCommerce Platform is pre-configured to integrate fraudulent behavioural tracking and approval/rejection decision solution by [Forter](#), a third party payment protection company. It is aimed at websites with many unknown customers, e.g., B2C users. Your site must be using the Eway gateway.

As our customers' websites vary in the payment gateways and providers used, consultation with [Commerce Vision Professional Services](#) is required as a custom implementation.