

Return Confirmation Return Info Widget

Widget Use

Where product Returns functionality is in use, renders the return details (reason, number of parcels) on the confirmation page after the user submits their return request.


Example of Widget Use

Following is an example of the widget in use:

Return Confirmation

 Print  Start New Return

✓ Your return is now in the process of being approved. The details of your return are displayed below.

 You will receive a return authorization (RA) number and courier label (applicable only if courier is CP and AP) via email.

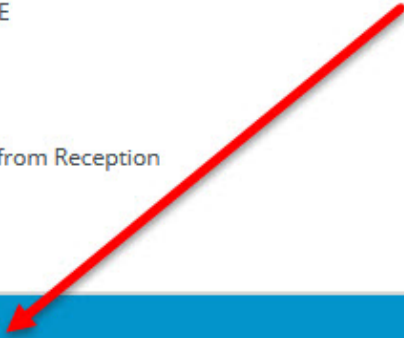
Pick up Address

Customer Reference:	P/O 123456
Name:	Alternate Address 1
Address:	30 Lisburn Street EAST BRISBANE QLD 4169
Instructions:	Please pickup from Reception
Comments:	Ask for Katie

Return Information

Reason Code	Customer Error
Number of Parcels to pick up	1

Return Items



Where can the Widget be placed?

The widget can be used in the following templates:

- Return Confirmation Page Template

Widget Options

Option	Use	Comments	Available from Version
Description	A short description of the widget's use.	We recommend this field be updated so the widget's purpose is clear at a glance from the template page.	All
Layer	The layer the widget is valid for.	The layering technology allows for the content to be shown to specific audiences. This is handy if the content is only valid for a certain type of user, or if the same widget is required for more than one audience, but different configuration is needed. The widget can be added to the zone more than once and the layer feature can determine which audience can see each widget.	All
Heading	The heading displayed at the top of the widget.	Default is: Return Information	4.05
Heading Icon	The icon displayed to the left of the heading at the top of the widget.	Default is: cv-ico-general-info	4.05
Reason Code Prompt	The label for the return reason field.	Default is: Reason Code	4.05
Copy Return Confirmation Prompt	The label for the number of parcels being returned field.	Default is: Number of Parcels to pick up	4.05

Other Widgets

- [SignalR Group Message Selector Widget](#) — Define the text for the button users will click when selecting a SignalR client—in this example, a printer enabled to [print orders/invoices in PDF format](#).
- [Scripts & Styles Widget](#) — The new Scripts & Styles widget allows you to bundle related scripts and styles into one widget to function as a unit, or add multiple Scripts & Styles widgets to a page and have them operate independently. Due to its name, and because the widget functions to run scripts or apply styles only, you know at a glance if a page is using customised JavaScript or Style Sheets.
- [Account Payment Detail Widget](#) — Renders the payment detail information in the body of the various Account Payment confirmation emails. Information includes (but is not limited to) the order number, account number, invoice, and amount paid.
- [Dashboard Recent Invoices Widget](#) — Displays the logged in user's 5 most recent invoices, with a link to each invoice in detail, as well as a 'View All' option.
- [Dashboard Account Status Widget](#) — Displays a list of the user's customer account status, including balance owing and payment terms, as well as links to statements and the account payment page.
- [Dashboard Articles Widget](#) — Displays a list of the site's news articles, with an image, title, a 'read more' link, and the article expiry date.
- [Dashboard Product Favourites Widget](#) — Displays a list of the user's top 5 favourite products, with links to each product page, as well as an add to cart button.
- [Dashboard Back Orders Widget](#) — Displays a list of the user's backorders with links to the order detail page.
- [Social Sharing Plugin Widget](#) — Acts as a placeholder to output customised javascript based on content from [Add This](#) (social network Share buttons, for example).
- [Return Lines Widget](#) — Where product Returns functionality is in use, renders the return order lines (product, quantity, price, etc.) on the return entry page.
- [Return Information Widget](#) — Where product Returns functionality is in use, renders the details input section (reason, number of parcels) on the returns entry page.
- [Return Confirmation Summary and Lines Static Widget](#) — Where product Returns functionality is in use, renders the return order lines (product, quantity, price, etc.) on the confirmation page after the user submits their return request.
- [Return Confirmation Return Info Widget](#) — Where product Returns functionality is in use, renders the return details (reason, number of parcels) on the confirmation page after the user submits their return request.

- [Return Confirmation Address Widget](#) — Where product Returns functionality is in use, renders the pickup address details on the confirmation page after the user submits their return request.
- [Return Confirmation Message Widget](#) — Where product Returns functionality is in use, renders messages to the user on the confirmation page to advise that their return is in progress + next steps.