Change Placeholder Images

A placeholder image is an image displayed when the actual image is missing or otherwise unavailable. Products on your website would typically have product images associated with them. These are displayed in various pages, e.g., product detail, product gallery, product grip and list pages, and in order lines (in order summary and emails). Images can also appear in category lists/grids. Whenever images are unavailable on your site, the placeholder image will be shown.

♠ > Sports & Outdoors > Fitness > Weights > Body Solid Kettle Bell Set 5-30lbs

Body Solid Kettle Bell Set 5-30lbs

Product Code: CV110



Placeholder images would have been uploaded for your site during the setup stage.

Preparing the placeholder images

The placeholder image must be saved as .png and in four pixel dimension sizes. This is because the placeholder image size needed will depend on where it is used.

To change the placeholder images for your site, you will need the same image in four pixel dimensions:

- 50 x 50 px
- 250 x 250 px
- 500 x 500 px
- 1000 x 1000 px

Each placeholder image in the Product Images folder and the default image in the Theme folder (500px) must be named '**product-image.png**'. The Category placeholder image is the same as that for Product. It should be 500px and must be named '**category-image.png**'.

0	Examples Here are examples of the file sizes required:
	Placeholder Images.zip

Step-by-step guide

Replacement placeholder images are upploaded via the FileManager.

1. Change the default placeholder images (500px) in Theme

Here's how to change the 500px Product and Category placeholder images in the Theme folder:



2. Click the Theme folder, then the img folder.

り File Mana	iger				8
🕞 Create 👻 💽 Upload	I.	2 E	Sort 🗸	Filter	Q
🖬 Images	Theme				
Documents	Filename	🔺 Size	Туре	Modification date	
Theme	i i css		dir	08/19/2016 01:50:07	
	fonts 💼 fonts		dir	08/07/2014 00:02:35	
	🔲 💼 img 🚽		dir	10/03/2018 02:14:43	
	📄 💼 js		dir	06/15/2018 21:03:13	
	scss 💼		dir	08/19/2016 01:50:07	
	apple-touch-icon.png	13 KB	png	10/29/2015 23:43:12	
	favicon.ico	64 KB	ico	10/29/2015 23:43:13	

3. Click the placeholder folder.

Theme		riiename					
		T					
		email					
		icons					
		logos					
		payment-icons					
		👕 placeholder 🚽 💴					
		ribbons					
		slider					

4. You will see the Category and Product placeholder images.

🗃 Images	Theme / img / placeholder							
Documents	Filename	•	Size	Туре	Modification date			
Theme	T			dir	-			
	ategory-image.png		29 KB	png	03/25/2015 02:41:24			
	product-image.png		29 KB	png	03/25/2015 02:41:24			

5. If you want to view an existing image, select the image, then click Manage, then View.



	🖥 Create 👻 🚺	Upload	🖉 Manage 👻				
Î	Images		X Cut	Ctrl+X	<u> </u>		
Î	Documents		Сору Сору	Ctrl+C			
	Theme		Paste	Ctrl+V			
			View				
			Edit				
			Rename				
			Download				
	-		👕 Remove	Delete			
7. In th	e popup, confirm y	ou want to delet	e the image.]		
8. <u>To u</u>	ise a new image, c	lick Upload					
	迿 File	Mana	ager				
1	G Create 🗸	Duploa	d 👴 Manag	ge 🕶			
1	Images	4	Theme /	img / place	holder		
1	Document	s	- Filen	ame			
	Theme			ame			
9. Once . NO	e the image is in th TE - Ensure the pr	e folder, if it has oduct placehold	not been named as er image is named	s the old defaul product-image	t file, select th .png' and the	e image, click category place	Manage , then cholder image is
'cate	gory-image.png.						

2. Change the default 50x, 250px, 500px and 1000px placeholder images for Products

Here's how to change placeholder images for Products:

1. In the CMS, navigate to Content File Manager.



2. Click the Images folder, then ProductImages.

😉 File Manager										
💼 Create 👻 🖪 Upload		С	≡		Sort -					
Tages	Images									
Theme	Filename	•	Size	Тур	e					
-	area Categorylmages			dir						
	Controls			dir						
	TroductImages			dir						
	Templatelmages			dir						

3. Click into each of the 50, 250, 500 and Large (for 1000px) folders and upload the correct-sized placeholder images.

🔞 File Manager						8
📻 Create 👻 🖪 Upload		3	≡	Sort Sort	Filter	Q
📑 Images	Images / ProductImages					
 Documents Theme 	Filename	 Size 		Туре	Modification date	
-	💼			dir	-	A
	250			dir	08/19/2016 01:49:31	
	5 0			dir	08/19/2016 01:49:34	
	5 00			dir	08/19/2016 01:49:38	
	📄 💼 Large			dir	05/01/2018 00:15:05	

- 4. If not already done, ensure each is named 'product-image.png'.
- 5. When you have finished, refresh cache.

Related Help

- Custom Fields
- Customisation Resources
- Product Features
- Default Product Image in a List
- Product Variants