

Return Confirmation Address Widget

Widget Use

Renders the pickup address details on the confirmation page after the user submits their return request.

Example of Widget Use

Following is an example of the widget in use:

Return Confirmation

Print

Start New Return

Your return is now in the process of being approved. The details of your return are displayed below.

You will receive a return authorization (RA) number and courier label (applicable only if courier is CP and AP) via email.

Pick up Address

Customer Reference:

P/O 123456

Name:

Alternate Address 1

Address:

30 Lisburn Street

EAST BRISBANE

QLD

4169

Instructions:

Please pickup from Reception

Comments:

Ask for Katie

Where can the Widget be placed?

The widget can be used in the following templates:

- Return Confirmation Page Template

Widget Options

Option	Use	Comments	Available from Version
--------	-----	----------	------------------------

Description	A short description of the widget's use.	We recommend this field be updated so the widget's purpose is clear at a glance from the template page.	All
Layer	The layer the widget is valid for.	The layering technology allows for the content to be shown to specific audiences. This is handy if the content is only valid for a certain type of user, or if the same widget is required for more than one audience but different configurations are needed. The widget can be added to the zone more than once and the layer feature can determine which audience can see each widget.	All
Show the State field in the Address	Determines whether the State is displayed as part of the pickup address.	Default is: enabled Untick to disable	4.05
Titles			
Heading	The heading displayed at the top of the widget.	Default is: Pick up Address	4.05
Heading Icon	The icon displayed to the left of the heading at the top of the widget.	Default is: cv-ico-general-truck	4.05
Prompts			
Customer Reference Prompt	The label for the order reference field.	Default is: Customer Reference:	4.05
Name Prompt	The label for the contact name field.	Default is: Name:	4.05
Company Name Prompt	The label for the company name field.	Default is: Company Name:	4.05
Address Prompt	The label for the address field.	Default is: Address:	4.05
Phone Prompt	The label for the phone number field.	Default is: Phone:	4.05
Instructions Prompt	The label for the instructions field.	Default is: Instructions:	4.05
Order Comments Prompt	The label for the comments field.	Default is: Comments:	4.05
Attention To Prompt	The label for the attention to field.	Default is: Attention To:	4.05
Copy Return Confirmation Prompt	The label for the copy confirmation field (where CC Order Confirmation emails are enabled)	Default is: Copy Return Confirmation	4.05

Related help

- [Online Returns](#) — Lets your customers request a return from an order details page and integrates returns into your ERP..

Related widgets

- [Return Lines Widget](#)
- [Return Information Widget](#)
- [Return Confirmation Summary and Lines Static Widget](#)
- [Return Confirmation Return Info Widget](#)
- [Return Confirmation Message Widget](#)