

Backorder Quantity Display

Overview


From time to time, your B2B customers may have products on backorder with you.

Browsing your site, they might be inclined to place another order for these items, forgetting that stock is already due to be delivered from you. While another order placed is good for business, a costly return when the customer realises they've over-ordered is not.

You can display the quantity a customer has on backorder for any product as they browse your site. This content can be shown on the product list (search results, category browsing), the product detail page, and the order lines (cart).

This article details how to implement this feature on your own BPD website.

Product List



Gray-Nicolls Test Special Cricket Ball

CV122


Out Of Stock 0

\$19.94
ex GST (Each)

Qty you have on Backorder: 5

0 + Add to cart

★ Add to favourites



Gray-Nicolls Wonderball Practice Cricket Ball

CV123


In Stock 123

\$9.49
ex GST (Each)

Qty you have on Backorder: 1

0 + Add to cart

★ Add to favourites



Gray-Nicolls Plastic Cricket Set

CV126


In Stock 126

\$94.99
ex GST (SET)

Qty you have on Backorder: 1

0 + Add to cart

★ Add to favourites



Slazenger Air Blade Ultimate Cricket Bat - Mens Short Handle

CV127

In Stock 127

\$408.49
ex GST (Each)

Qty you have on Backorder: 0

0 + Add to cart

★ Add to favourites

Step-by-step guide



Before you begin, you'll need the setting '**Enable BackOrder Qty Calc On Products**' updated for your site.

Displaying a customer's backordered quantity for every product does entail additional performance overhead. [Contact Commerce Vision](#) if you'd like this flag switched on.

Once the function has been enabled, you can update your widgets!

Start by enabling the option on the Product Detail page:

1. In the CMS, navigate to **Content Standard Pages**.
2. Select the **Product Detail** template.
3. Edit the **Product Purchase Details** widget.

4. Tick the option to '**Show Quantity on Back Order?**'.

The screenshot shows the 'Product Purchase Details' dialog box with the 'General Options' tab selected. On the left is a sidebar with categories: Buttons, Prompts, Tooltips, Click and Collect, and Common Options. The main area lists various options with checkboxes. The 'Show Quantity on Back Order?' option at the bottom is checked and highlighted with a yellow background. Other checked options include 'Show Favourites Button?', 'Show Quantity In Cart?', 'Show Availability?', 'Show Notify Me button?', and 'Strip Zero Decimal Amounts'. At the bottom right are 'Cancel' and 'Save' buttons.

5. Click '**Save**'.

Then, add the widget to the zoned Product List:

1. Now navigate to **Content Standard Pages**.
2. Select the **Product List Item Zoned** template.
3. Locate the appropriate zone (we chose just above the Add to Cart button), and click '**Add Widget**'.
4. Search for '**Product List Qty On Back Order**' and click **Add Widget**.

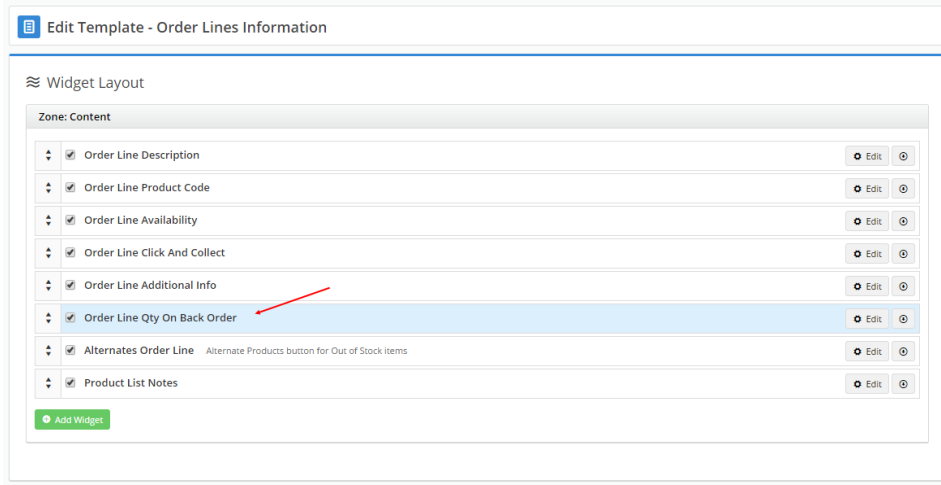
The screenshot shows the 'Edit Template - Product List Item Zoned Template' dialog box. It displays a list of widgets for the 'Zone: Column2Bottom'. The widgets are: Product List Attributes, Product List Unit Of Measure, Product List Live Pricing Button, Product List Qty On Back Order (highlighted with a red arrow), Product List Qty Box, Product List Add To Cart, and Product List Add To Favourites. Each widget has an 'Edit' button and a circular icon. At the bottom left is an 'Add Widget' button.

5. Drag the widget to the appropriate spot in the zone, if required.
6. **Edit** the widget if you wish to change the default label or configure other options, then Save.

Last, add the new widget to the Cart:

1. Still in the CMS, navigate to **Content Standard Pages**.
2. Select the **Order Lines Info** template.
3. Click '**Add Widget**'.

4. Search for '**Order Line Qty On Back Order**' and click **Add Widget**.



5. **Edit** the widget if you wish to change the default label or configure other options, then **Save**.

And that's it! Now, logged in customers can easily see the products they have on backorder as they shop your website.



Please note - this feature is not compatible with sites using Live Pricing and Live Order Search.

Related articles

- [Customer Payment Token Management Widget](#)
- [Account Payment Widget](#)
- [CC Order Confirmation emails](#)
- [Cart Checkout Button Widget](#)
- [Delivery Address B2C Widget](#)