Backorder Quantity Display

Overview

From time to time, your B2B customers may have products on backorder with you.

Browsing your site, they might be inclined to place another order for these items, forgetting that stock is already due to be delivered from you. While another order placed is good for business, a costly return when the customer realises they've over-ordered is not.

You can display the quantity a customer has on backorder for any product as they browse your site. This content can be shown on the product list (search results, category browsing), the product detail page, and the order lines (cart).

This article details how to implement this feature on your own BPD website.



Step-by-step guide

Before you begin, you'll need the setting 'Enable BackOrder Qty Calc On Products' updated for your site.

Displaying a customer's backordered quantity for every product does entail additional performance overhead. Contact Commerce Vision if you'd like this flag switched on.

Once the function has been enabled, you can update your widgets!

Start by enabling the option on the Product Detail page:

- 1. In the CMS, navigate to Content Standard Pages.
- 2. Select the Product Detail template.
- 3. Edit the Product Purchase Details widget.

4. Tick the option to 'Show Quantity on Back Order?'.

General Options	General Options	
Buttons	0 Description	
Prompts	1 Layer *	All Pages
	Show Favourites Button?	
looltips	Show Quantity In Cart?	
Click and Collect	Hide Pricing?	
	Show RRP?	
Common Options	Show Quantity Breaks?	
	 Increase Quantities In Pack Qty 	?
	Show Availability?	✓
	Use Role Flag To Hide Availabili	y?
	Show Quantities?	
	Show Notify Me button?	
	Show Note Field?	
	Strip Zero Decimal Amounts *	
	Attributed Product Price Displa	/ * Default Functionality
	Show Quantity on Back Order?	<u>e</u>

5. Click 'Save'.

Then, add the widget to the zoned Product List:

- 1. Now navigate to Content Standard Pages.
- 2. Select the Product List Item Zoned template.
- 3. Locate the appropriate zone (we chose just above the Add to Cart button), and click 'Add Widget'.
- 4. Search for 'Product List Qty On Back Order' and click Add Widget.

on	one: Column2Bottom				
÷	Product List Attributes	O Edit			
ŧ	Product List Unit Of Measure	O Edit			
¢	Product List Live Pricing Button	Ö Edit			
¢	🖉 Product List Qty On Back Order	Ö Edit			
¢	Product List Qty Box	O Edit			
÷	Product List Add To Cart	Ö Edit			
¢	Product List Add To Favourites	• Edit (

- 5. Drag the widget to the appropriate spot in the zone, if required.
- 6. Edit the widget if you wish to change the default label or configure other options, then Save.

Last, add the new widget to the Cart:

- Still in the CMS, navigate to Content Standard Pages.
 Select the Order Lines Info template.
- 3. Click 'Add Widget'.

4. Search for 'Order Line Qty On Back Order' and click Add Widget.

Zon	e: Content	
¢	Order Line Description	O Edit
\$	Ø Order Line Product Code	O Edit
¢	✓ Order Line Availability	O Edit
\$	Order Line Click And Collect	O Edit
¢	✓ Order Line Additional Info	O Edit
\$	🕑 Order Line Qty On Back Order	O Edit
\$	Alternates Order Line Alternate Products button for Out of Stock items	O Edit
\$	Product List Notes	O Edit

5. Edit the widget if you wish to change the default label or configure other options, then Save.

And that's it! Now, logged in customers can easily see the products they have on backorder as they shop your website.

Please note - this feature is not compatible with sites using Live Pricing and Live Order Search.

Related articles

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- Customer Payment Token Management Widget
 Account Payment Widget
- CC Order Confirmation emails
- Cart Checkout Button Widget
- Delivery Address B2C Widget