

PRONTO - Live to Stage copies

When copying your Live PRONTO data over to your Test company, there are additional steps you need to complete to ensure your stage website accurately reflects all that fresh new data.

Use case

Your local PRONTO administrator has performed a Live-to-Stage copy of all your customer, product, and order data in PRONTO.

You're keen to begin testing on your stage site, knowing that all the information on the web should be up-to-date.

You fire up the website and scratch your head, wondering why it's still displaying the old data...

The reason

Your integrator has not yet sent all the new records across. Integration of data is triggered by PRONTO **time stamps** whenever something is created or changed. Copying live data to a test PRONTO company doesn't create any time stamps, it just copies over whatever exists in Live.

Therefore, you need to consciously push ALL that new data across to the web.



ERP vs Web data

Please note that refreshing your PRONTO data (and integrating it) will not update *everything* on your stage site. Web content such as users, images, banners, and static content pages are not stored in PRONTO, and therefore will not be automatically updated to match Live.

If you require a Live-to-Stage **web copy**, please [contact our friendly Support Team](#).

How to

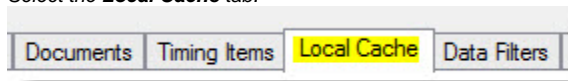
You can update all the ERP data on your stage site by running the Integrator (deep down, you already knew that, didn't you!).

But you must follow these steps:

1. **Open the Integrator** client and select the correct site (e.g. Stage / Live / Dev).
2. Select the **Settings** gear icon.



3. Select the **Local Cache** tab.



4. You want to clear the cached records for tables that have automatic timing set up on the main screen. This ensures your new data is integrated, rather than skipped due to caching.

Tick the boxes for the following tables (you may wish to clear additional tables based on the kind of data you integrate):

- a. BonusStock
- b. CategoryProduct
- c. CategoryProduct_AlternativeCategoryNotes
- d. ContractProducts
- e. Customer
- f. Customer_DeliveryAddress (tick all variations of this if multiple are present)
- g. DeliveryAddress
- h. Product
- i. ProductAlternatives
- j. ProductSubstitutions
- k. ProntoBillOfMaterials

- l. ProntoCustomPricing
- m. ProntoDiscount
- n. ProntoSpecialPrice
- o. ProntoStockPrice
- p. StockSecurity

5. Click 'Empty Selected Tables'.

Settings changes will take effect on the next restart of the site

OK Cancel Apply

Disk Space Timing ERP Internet Custom Tables Custom Fields Advanced Notifications Images Discounts & Special Pricing Documents Timing Items Local Cache Data Filters Metrics

Cached Tables

Table	Records	Locked
<input type="checkbox"/> Table		
<input checked="" type="checkbox"/> BonusStock	10	False
<input type="checkbox"/> CUSTOM_StockMasterExtraDetail	408	False
<input checked="" type="checkbox"/> CategoryProduct	482	False
<input checked="" type="checkbox"/> CategoryProduct_AlternativeCategoryNotes	0	False
<input type="checkbox"/> ColloquialNames	2	False
<input type="checkbox"/> Contract	7	False
<input checked="" type="checkbox"/> ContractProducts	10560	False
<input checked="" type="checkbox"/> Customer	117	False

Empty Selected Tables

☒ Enable skipped (cached) record logging

6. Click 'Apply', then 'OK'.

7. Stop and re-start integration to the site.

8. Once the site has successfully re-started, click the 'All' button against those tables you want to integrate fresh data for **excluding 'Archive Orders'** (we'll talk about integrating a customer's order history shortly).

	Last Sent (Timings)	Last Sent (Manual)	Next Send (Changed)	Next Send (All)	Status	Send Now	Manual Send
Customer Master	30-11-17 02:00 PM	30-01-17 02:22 PM	30-11-17 06:00 PM			All Changed	
Customer Master for Users :						All Changed	
Customer Transactions :	28-11-17 02:00 AM	11-01-16 08:30 AM	01-12-17 02:00 AM			All Changed	
Product Categories :	30-11-17 02:00 PM	03-10-17 03:54 PM	30-11-17 06:00 PM			All Changed	
Product Master + Pricing :	30-11-17 02:00 PM	16-06-17 09:53 AM	30-11-17 06:00 PM			All Changed	Set Options... (5 Selected)
Product Availability :	30-11-17 02:00 PM	27-10-15 10:00 PM	30-11-17 06:00 PM			All Changed	
Product Notes :	30-11-17 02:00 PM	27-10-15 02:23 PM	30-11-17 06:00 PM			All Changed	
Product Images :	30-11-17 02:00 PM	06-04-17 10:26 AM	30-11-17 02:25 PM			All Changed	
Documents :	30-11-17 02:00 PM	07-07-14 01:46 PM	30-11-17 02:25 PM			All Changed	
Supplier :						All Changed	
Stock Supplier :						All Changed	
Discounts + Special Pricing :	30-11-17 02:00 PM	30-06-16 09:45 AM	30-11-17 06:00 PM			All Changed	Set Options... (8 Selected)
Current Orders :	30-11-17 02:00 PM	13-12-16 10:40 PM	30-11-17 02:40 PM			All Changed	
Archive Orders :	28-11-17 02:00 AM	07-01-16 12:19 PM	01-12-17 02:00 AM			All Changed	
Custom Tables :	30-11-17 02:00 PM	04-07-17 03:54 PM	30-11-17 06:00 PM			All Changed	Set Options... (1 Selected)
System Table :	30-11-17 02:00 PM	04-07-17 03:54 PM	30-11-17 06:00 PM			All Changed	
Receiving :	30-11-17 02:00 PM		30-11-17 06:00 PM			All Changed	
CRM Master :						All Changed	Set Options... (6 Selected)
CRM Trans :						All Changed	Set Options... (5 Selected)
Retrieve Reprints :	30-11-17 02:00 PM		30-11-17 06:00 PM			Get	Set Options... (2 Selected)
Retrieve Stamp Orders :			30-11-17 02:00 PM			Get	
Retrieve Pending Customers :	30-11-17 02:00 PM	03-01-17 01:10 PM	30-11-17 06:00 PM			Get	
Retrieve New Orders, etc :	30-11-17 02:00 PM	23-11-17 03:15 PM	30-11-17 02:25 PM			Get	

Site: CSSDemoToBPDUAT (Running)

9. Go grab a coffee, because integrating this much data could take some time.



In order to test specific functions such as the **Order History** page, or **Pay Account** for B2B, you'll want some historical data. Instead of integrating this data for *every customer* (which is a massive overhead), you can send it for a specific customer (or several) that you're testing against. Here's how - **Customer Activation**.