

Global Login as any Website User

Customer Self Service allows site administrators to login as any site user. This is particularly useful when verifying special customer settings, attempting to replicate a user error, or providing other user-specific assistance.

Step-by-step guide

To Login as a Customer:

1. *Navigate to the Login page of the website (/login.aspx).*
2. *Enter the email address or user name of the required customer.*
3. *Enter your site's '**Global Password**' (see [Global password](#) for further information).*
4. *Hit '**Enter**' or click '**Login**'.*

Related help

- [User Impersonation](#)
- [Create CMS Users](#)
- [MS Active Directory Setup Guide](#)
- [Microsoft Azure AD SSO](#)
- [Users & Roles](#)