Lock a Website User to an IP Address

The IP Restriction setting is used to restrict each user to a single designated IP address.

Step-by-step guide

- 1. Login as an Administrator.
- 2. Navigate to 'Accounts' --> 'User Maintenance'.
- 3. Search for the required user.
- 4. Select the user via radio button.
- 5. Click 'Modify'.
- 6. In the field labelled 'Restricted IP Address', enter the desired IP v4 address (e.g. 162.3.367.25).
- 7. Click 'OK' to save.

The next time the user attempts to login, they will only be granted access if their originating IP v4 address matches the value in the 'Restricted IP Address' field.

Related help

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- Update Session Timeouts
- User Password Rules
- Lock a Website User to an IP Address
- Monitoring and Restriction Requests from IP Addresses