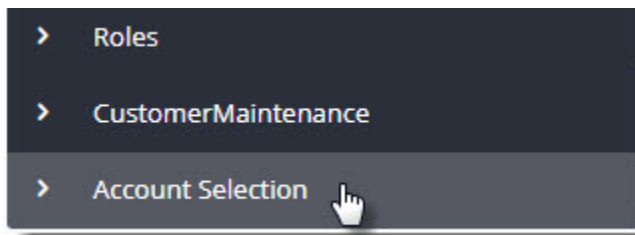# Customer Activation

A customer needs to be activated online to ensure their debtor transactions and sales orders are integrated. The Commerce Vision Integrator does not, by default, integrate data for **all** customers as this can cause unnecessary data integration and overhead.

A customer must be at a status of '**Active**' to have their data (orders and statement data) integrated.
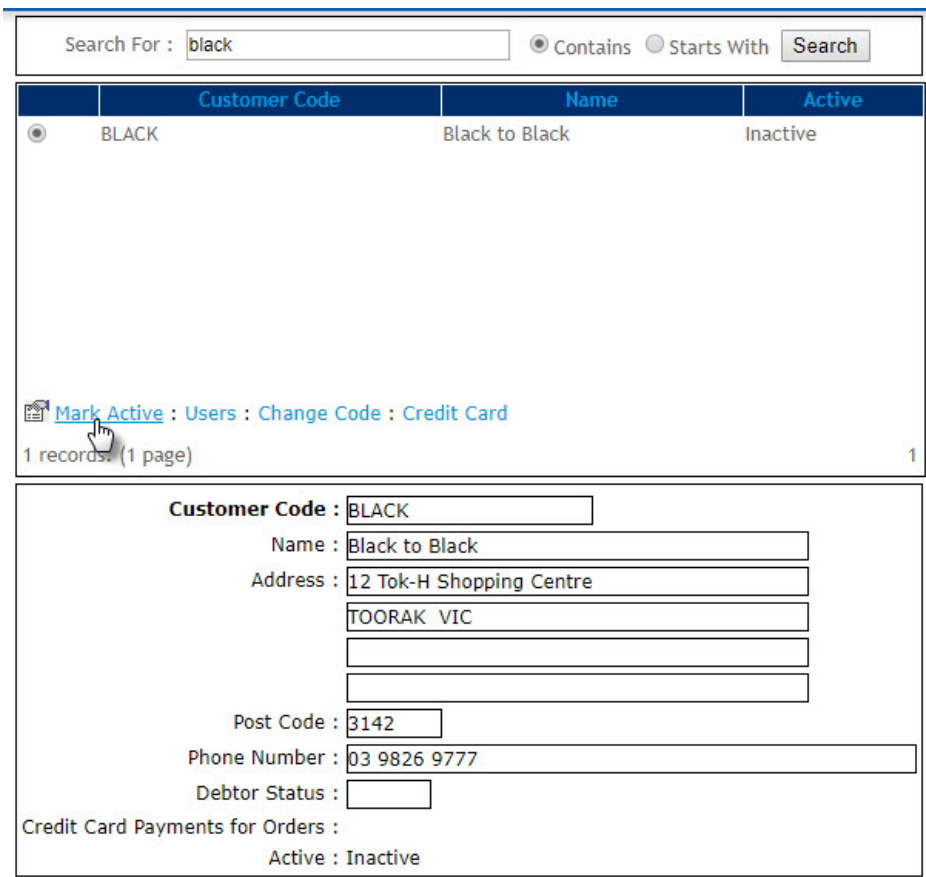
Step-by-step guide

To mark a customer account Active:

1. In the CMS, navigate to **Users Account Selection**.

2. Search for and select the required Customer.

3. Click the '**Mark Active**' link. This will set the customer to '**Pending**' and their data will be available after the next '**Get Orders**' integration event.

✓ It is possible to have a setting that will automatically activate all customers. This should be used with caution as it will cause a large amount of data to be integrated. Please consult with Commerce Vision regarding turning this option on.

Related help

- MS Active Directory Setup Guide
- Cost Centres
- Assign Multiple Customer Accounts to a User
- Add Cost Centre for Whole Order
- User Debtor Integration
- Azure Integration Dashboard
- User Budgets
- Set Up User Creation API
- Azure Operations
- Customer Client Projects