Invoice Reprints (PRONTO)

This guide is for the PRONTO ERP system only.

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Overview

Unknown macro: 'multiexcerpt' They can do this online without your assistance by:

1. selecting an invoice and requesting a reprint
2. entering an email address
3. selecting a format (.pdf or .csv.)

Invoice reprint requests are sent from the web to your ERP, and then 'printed' using either email2me, or TrueForms Director.

Unknown macro: 'multiexcerpt'

If you do not have all of the prerequisites listed in the table below, please contact Commerce Vision to discuss your needs.

1. Your network has a printer named 'email2me' set up, OR
   TrueForms Director is installed in your ERP environment.
2. For PRONTO, version 670 or above is required.
3. A version of the Commerce Vision program proledb.spl dated after 27/11/13 for TrueForms, OR
   proledb version 4.25 for email2me.
4. Shell access to the ERP Server.
5. A knowledge of ERP System Administration.
6. UNIX editor skills such as vi skills.

Step-by-step guides

In PRONTO

Using email2me

1. *Ensure the **latest proledb.spl** import program is installed.*
2. *Access the Override program table (**SYS.M359**)*
3. *Set **CSS_INVPRT** to '**E2ME**'*
4. *If the default email2me printer queue is NOT email to me*
   a. *Set CSSE2ME to '<printer name>'*
   b. *(Refer to $PRONTO/lib/printers for the name or consult the customer)*

Using TrueForms Director / TrueForms NEO

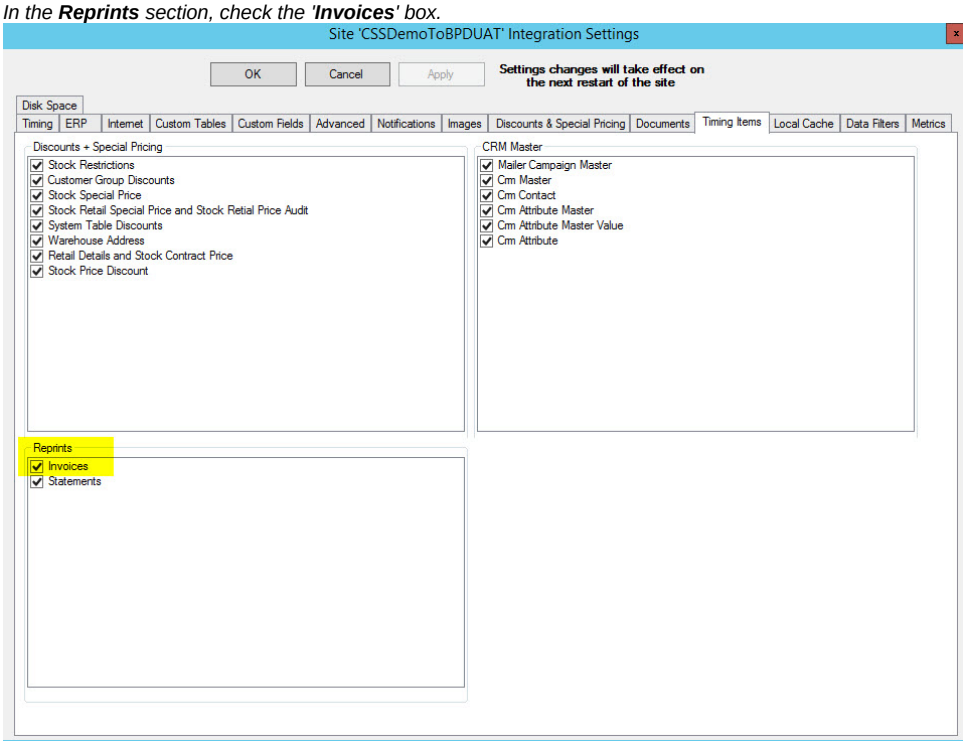
1. *Ensure the **latest proledb.spl** import program is installed.*
2. *Set up a new entry in the **$PRONTO/lib/printers** file as follows:*
   cssinvoice, type=trueform, lpr=/xxx/lbin/cssinvoice $1, no_ff, no_form_type,
   where xxx is the pronto directory (e.g. /home/pronto/lbin/cssinvoice would be the full path if /home/pronto was the PRONTO directory)
3. *cd $PRONTO/lbin*
4. *vi cssinvoice*
5. *insert the following code: (use i for insert)*
   cat $1 >/tmp/cssinvoice
6. ***Save** the file (:wq!)*
7. *chmod +x cssinvoice*
8. *Determine the PRONTO **virtual printer** for emails from TrueForms - its normally called "email" or "ztf-email" or similar*
9. *Login to PRONTO*
10. *Access the Override program table (**SYS.M359**)*
    Enter the following codes:

a. *CSS_EMAIL: set the the name of the virtual printer (from h. above)*
b. *CSS_FR_EM: the name of the from address (e.g. accounts)*
c. *CSS_FR_DM: the domain name (e.g. bhp.com.au) - this would make the full from email = accounts@bhp.com.au*
d. *CSS_INVPRT: set to TF or TFN*
(If you are using True Forms Director - TF or True Forms NEO - TFN)

Ensure the Commerce Vision user (normally commvisi) does not have the "spool" option set in the Credit Release Officers table (SYS.X053).

On the Integrator

1. *Select the **Settings** gear icon.*
2. *Select the **Timing Items** tab.*
3. *In the **Reprints** section, check the '**Invoices**' box.*

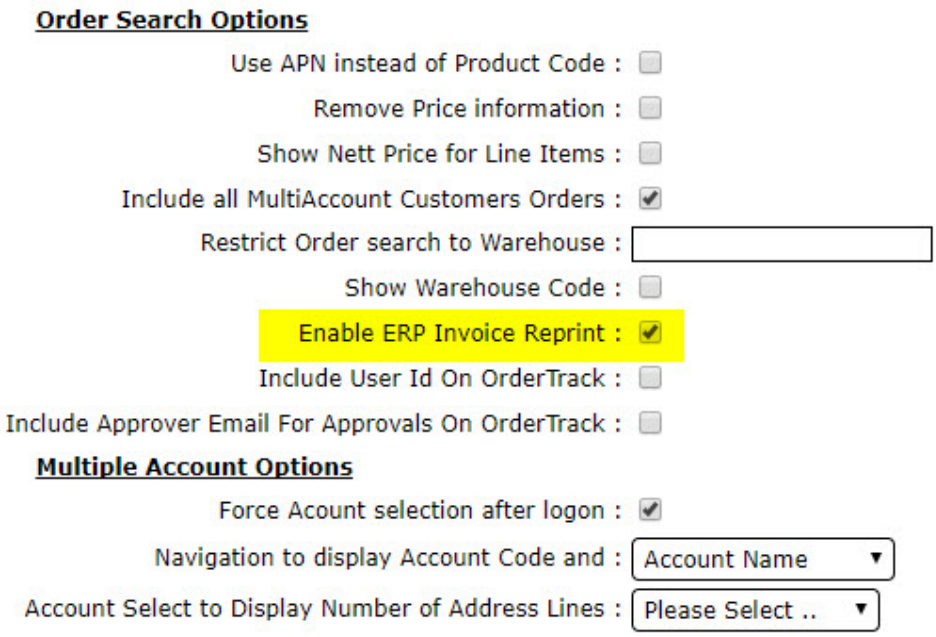


4. *Click '**Apply**', then **OK**.*
5. *Stop and restart the Integrator.*

Online (website)

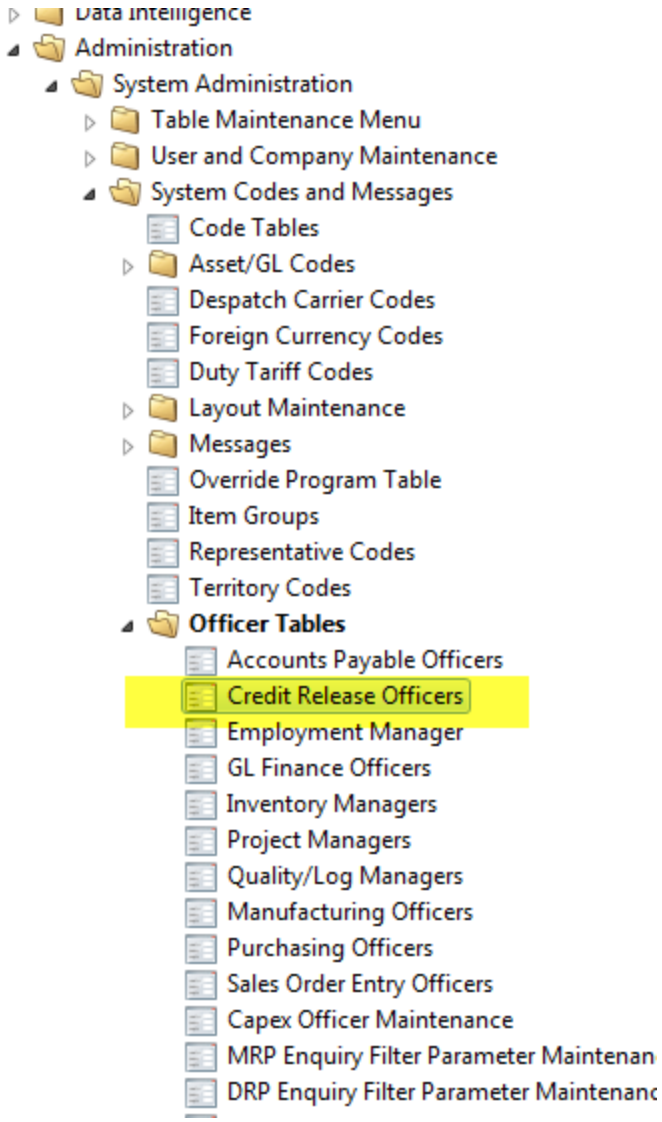
1. *In the CMS, navigate to **Advanced Settings System Preferences**.*
2. *Select the **Browse** tab.*

3. *Tick **Enable ERP Invoice Reprint**.*



4. *Click **Update**.*
5. *For a BPD site, that's it.*
6. *For a Classic site: Create a new content template for the message to show customers once the request has been made.*
7. *Navigate to **Content**' **Assign Default Templates**.*
8. *Assign your new template in the **Invoice Re-print Confirmation Template** field.*
9. *Click **Update**.*

Path to Credit Limit Officers Table:



Additional Information

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Minimum Version Requirements	Unknown macro: 'multiexcerpt'
Prerequisites	Unknown macro: 'multiexcerpt'
Self Configurable	Unknown macro: 'multiexcerpt'
Business Function	Unknown macro: 'multiexcerpt'
BPD Only?	

	Unknown macro: 'multiexcerpt'
B2B/B2C/Both	Unknown macro: 'multiexcerpt'
Third Party Costs	Unknown macro: 'multiexcerpt'

Related help

- Web Category and Product maintenance in PRONTO
- Preferred Delivery Date
- How Order Integration Works
- Standing Orders Settings
- Order Templates