Upload Product images from the Integrator

The Integration client has the ability to schedule product image uploads to your website from local watch directories. Original images will automatically be resized.

ⓘ
- Up to five images can be uploaded per product code.
- Naming convention for Integrator uploaded files: product code + '_' + numeric value 1-5: productcode_1, productcode_2, ..., productcode_5
- An image with a lower number will display before one with a higher number, e.g., CV100_1.png will display before CV100_2.png
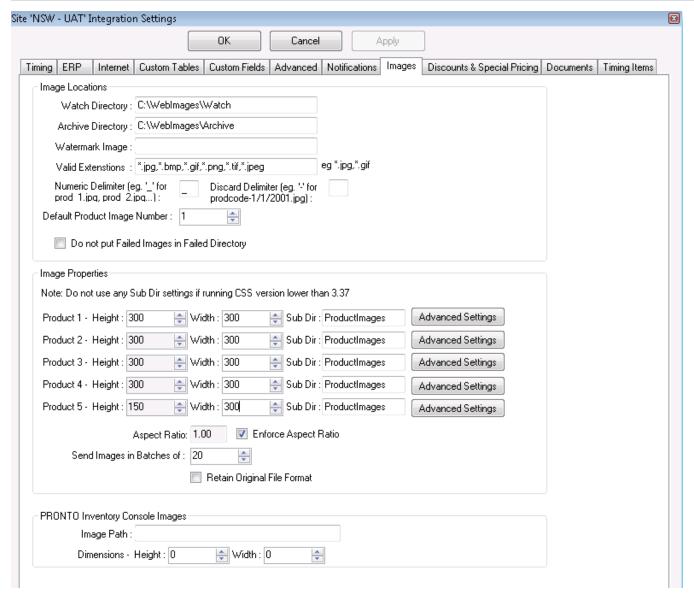- See table below for more info.

Step-by-step guide

To upload product images to your website via the Integrator:

1. *Save product images to be uploaded to a local folder.*

2. *Open the Integrator client and click the **Settings** icon.*

3. *Click the **Images** tab.*

4. *Set the values for each field. (See Integration Settings table below.)*

5. *Click the **Timing** tab and assign the send frequency for **Product Images**.*

6. *Click **Apply**, then **OK**.*

7. *Restart the Integrator instance.*

Integration Settings - Product Images

Field	Description
Watch Directory	The local folder from which image files are uploaded to the web.
Archive Directory	The local folder to which image files are stored after being uploaded to the web.
Watermark Image	The watermark file placed over product images during processing. This should be an image with a transparent background (gif or png).
Valid Extensions	The acceptable file types for product images (e.g. *.jpg, *png).
Numeric Delimiter	The delimiter used between the product code and the values 1-5, which designates whether the file is Picture 1, Picture 2, and so on. The default delimiter is set to underscore (e.g. productcode_1.jpg, productcode_2.jpg), but can be set to another symbol if required.
Discard Delimiter	If the image file name contains characters other than the product code (e.g. dates), the Integrator will ignore all characters after the Discard Delimiter when matching image files to product codes. (e.g. a Discard Delimiter of "-" would mean the Integrator disregards "1/1/2001" in image file "productcode_3-1/1/2001.jpg")
Default Product Image Number	If an image file name does not include a numeric delimiter, it will be uploaded to all image locations that have been set up with sizing information (picture 1 through 5).
Do not put Failed Images in Failed Directory	If ticked, images files that fail to upload will remain in the Watch Directory rather than moved to a Failed Directory within the Watch Directory.
Image Height and Width	The dimensions (in pixels) to which the images will be resized during upload.
Sub Dir	The directory on the web site where images will be stored after upload.

Enforce Aspect Ratio	If ticked, the image height or width will be adjusted according to the aspect ratio whenever the value of one is changed.
Send Images in Batches of	Determines how many image files the Integrator will process at one time. Keeping the number low (e.g. 10 or 20), will reduce processing time. Please note: All image files will be processed on each send; batching simply prevents time-outs on very large files.
Retain Original File Format	If ticked, image files will remain in their original format rather than being converted to .jpg/.jpeg by the integration process.
PRONTO Inventory Console Images	Image Path - Determines where product images are uploaded for viewing in the Inventory console of PRONTO. Dimensions - The Height and Width (in pixels) to which the image will be resized for viewing in PRONTO.

Site 'NSW - UAT' Integration Settings

OK   Cancel   Apply

Timing | ERP | Internet | Custom Tables | Custom Fields | Advanced | Notifications | Images | Discounts & Special Pricing | Documents | Timing Items

Image Locations

Watch Directory : C:\WebImages\Watch

Archive Directory : C:\WebImages\Archive

Watermark Image :

Valid Extenstions : *.jpg,*.bmp,*.gif,*.png,*.tif,*.jpeg   eg *.jpg,*.gif

Numeric Delimiter (eg. '_' for prod 1.jpg, prod 2.jpg...) : _   Discard Delimiter (eg. '-' for prodcode-1/1/2001.jpg) :

Default Product Image Number : 1

☐ Do not put Failed Images in Failed Directory

Image Properties

Note: Do not use any Sub Dir settings if running CSS version lower than 3.37

Product 1 - Height : 300   Width : 300   Sub Dir : ProductImages   Advanced Settings

Product 2 - Height : 300   Width : 300   Sub Dir : ProductImages   Advanced Settings

Product 3 - Height : 300   Width : 300   Sub Dir : ProductImages   Advanced Settings

Product 4 - Height : 300   Width : 300   Sub Dir : ProductImages   Advanced Settings

Product 5 - Height : 150   Width : 300   Sub Dir : ProductImages   Advanced Settings

Aspect Ratio: 1.00   ☑ Enforce Aspect Ratio

Send Images in Batches of : 20

☐ Retain Original File Format

PRONTO Inventory Console Images

Image Path :

Dimensions - Height : 0   Width : 0

ⓘ The Integrator client is capable of resizing and uploading image files to multiple subdirectories if required. To specify further dimensions and directories, simply click the **'Advanced Settings'** button against the required product image number.

⊘ Are your image's colours not as expected?

A: There are a number of factors that affect the rendering of colours for images on your website, e.g., different browsers.

One common issue relates to the colour mode set for the original image. You might have edited and saved the image in CMYK colour mode, which is typically used for print. During the CMS upload, the mode will be converted to RGB for online display. This process might result in the colour changes you're seeing. So when designing an image for your website, make sure the colour mode is set to RGB in the first place.

Here is an article that may provide useful information.

Related help

- Default Product Image in a List
- Best Image Sizes for Zone
- Image Optimisation
- Disable large image optimisation
- Automatic Image Tagging for Variants