# **EFT Payments (classic sites)**

#### Overview

Electronic Funds Transfer (EFT), is a commonly accepted form of payment online, particularly for B2B customers. Using this guide, Customer Self Service can be configured to accept EFT payments from online users.

- 1. Enable EFT Payments at the System level.
- 2. Add the 'Release Payments' page to the required menu(s).

Payment Method : Electronic Funds Transfer •

Please pay this transaction now using your financial institution's EFT facility.

Upon payment, enter your receipt number below before continuing.

Your transaction will be completed when confirmation of payment is received.

Please use the following reference in your bank transfer details when submitting your EFT Payment

Our Reference : REC 1719

Bank:

BSB: 000000 Account No: 1234-56789

Bank Receipt#:



Submit Order



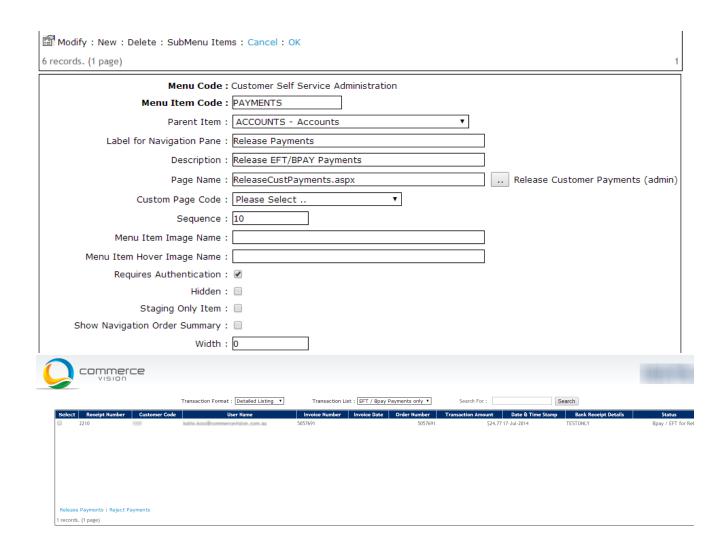
If your site is running on the Best Practice Design (BPD) framework, refer to this document instead: EFT Payments on CV ecommerce

### Step-by-step guide

- 1. Enable EFT Payments at the System level:
  - 1. Login as an Administrator.
  - 2. Navigate to 'Settings' --> 'Settings' (/zSettings.aspx).
  - 3. Click the 'Orders' tab.
  - 4. Click the 'Credit Cards' tab.
  - 5. Confirm the site is configured to accept credit card payments (If these are not accepted, EFT payments can't be either).
  - 6. Tick the 'Allow EFT Payment' setting.
  - 7. Tick the 'Hold Bpay & EFT Payment' setting if required.
    - Holding EFT payments ensures a Cash Receipt is not created until the payment is released in the 'Release Payments' screen (see How to release EFT and BPAY Payments for instructions).
  - 8. Populate EFT Bank Details:
    - EFT Bank Name
    - EFT Bank BSB
    - EFT Bank Account No
  - 9. Tick the 'Enable EFT Order Payment Option' setting (unless EFT should be for Account Payments only).
  - 10. Tick the 'Auto Integrate BPAY EFT Order Payments' setting if required.
    - Automatically integrating EFT payments means the sales order will not be held until the payment is released via 'Release Payments'.

| 11. Click the 'Update' button to save changes. |   |
|--|---|
| Cards Accepted                                 |   |
| Order Payment Options                          |   |
|  | Yes, Both Order and Account Payment       |
| Allow 'We Will Call' Payment :                 |   |
| Allow EFT Payment:                             |   |
| Use 3rd Party Payment :                        |   |
| Allow BPay Payment :                           |   |
| Hold Bpay & EFT Payments :                     |   |
| Enable SSL Payment Security :                  |   |
| Enable Payment Express 'Add Bill Card' :       |   |
| Allow COD customer to pay on-line :            | <b>▽</b>                                  |
| Use Credit Card Auth/Capture process. :        | Authorise and Capture (Default)           |
| PayPal Template :                              | Paypal (CV Sandbox)                       |
| BPay Biller Code :                             | 123456                                    |
| EFT Bank Name :                                | Commerce Vision Pty Ltd                   |
| EFT Bank BSB :                                 |   |
| EFT Bank Account No:                           | 1234-56789                                |
| C/Card Processing Type :                       | This Site MOTO                            |
| C/Card Payment Provider :                      | eWay Rapid API Version 3                  |
| Merchant ID :                                  |   |
| 3rd Party Payment Server :                     |   |
| 3rd Party Payment Access Code :                |   |
| 3rd Party Payment Secure Secret :              |   |
| 3rd Party Party Payment Timeout :              | 0   |
| Upload Payment Username To Pronto :            |   |
| Pay Accounts Provider Port :                   | 9051                                      |
| Enable EFT Order Payment Option :              | <u> </u>                                  |
| Disable Bank Receipt Number :                  |   |
| Auto Integrate BPAY EFT Order Payments :       |   |
| Dps Add Bill Card Mode :                       | Please Select 🔻                           |
| DPS Bill Card Token :                          | Please Select 🔻                           |
| Credit Card Capture Customer ID :              |   |
| Retain Payment Provider Customer ID Token :    |   |
| eWay Billing Country :                         | au  |
| Gift Card Provider :                           | Please Select ▼                           |
| FAQ Link on Credit Card Payment Screen :       |   |
| -  | sterCard:  BankCard:  Diners Club:  Amex: |
|  |   |

2. Add the 'Release Payments' page (ReleaseCustPayments.aspx) to the required Role menu. Refer Adding a new menu item for instructions.



(1)

Customers with credit card payments enabled will now have the EFT option available to them as well. See How to enable Credit Card payments for customers for further information.

## **Optional Settings**

It may be desirable to deny EFT access to certain roles, leaving them with credit card payment options only. This can be configured at the role level.

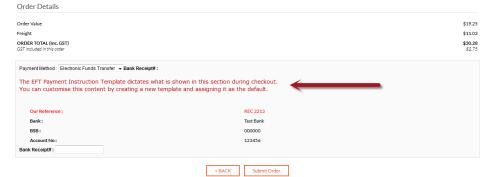
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Keep in mind that Role settings will override the System settings.

To Update Role Level EFT Settings:

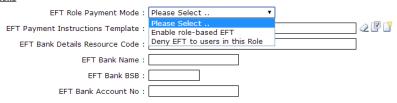
- 1. Login as an Administrator.
- 2. Navigate to 'Accounts' --> 'Role Management' (/zRoles.aspx).
- 3. Select the required role via radio button.
- 4. Click the 'Functions' tab.
- 5. Click 'Modify'.
- 6. Update the values for Role Based EFT Options as required:
  - EFT Role Payment Mode:
    - Enable role-based EFT enables EFT payments for the role, utilising the settings at role level (overriding system settings).

- Deny EFT to users in this role excludes users in this role from accessing EFT payment functionality, even if it is enabled at the System level.
- EFT Payment Instructions Template page type template, example of use shown below



- EFT Bank Details Resource Code the Resource Code for the Resource containing the format string used to render EFT bank details for this role.
- EFT Bank Name
- EFT Bank BSB
- EFT Bank Account No
- 7. Click 'OK' to save.

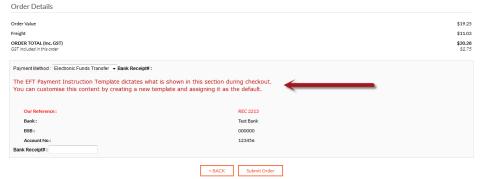
**Role Based EFT Options** 



Custom templates can also be assigned if required, which override the system defaults.

To Assign Custom EFT Templates:

- 1. Login as an Administrator.
- 2. Navigate to 'Content' --> 'Assign Default Templates' (/zAllocate.aspx).
- 3. On the 'Defaults' tab, update the following as required:
  - EFT Payment Instruction Template page type template, example of use shown below.



**EFT Order Payment Instruction Template** - email template, example of system default shown below.

Subject: Your EFT Reference Details

Thank you for your order.

5057691 Order Number: 2210 Reference No:

Bank Receipt Number Provided:

EFT REF TESTONLY

Your order will be shipped when payment is

verified.

POWERED by Customer Self Service, a Commerce Vision Pty. Ltd. product.

4. Click the 'Update' button to save changes.

#### Related articles

- Braintree Payments Credit Card Data Flow
- Release Payments
  Order Data for Eway Fraud Protection
- Attach Payment Document to Order
- Braintree Google Pay Settings