

Maintaining a SSL Certificate

Secure Sockets Layer (SSL) Certificates are generally obtained during a website's implementation phase, but they are subject to expiry and require regular renewal.

If your site's SSL Certificate is approaching expiration, you will need to commence the renewal process.

Step-by-step guide

To renew a site's SSL Certificate:

1. [Contact Commerce Vision](#) to request a Certificate Signing Request (CSR).
2. Provide the following information in support of the CSR:
 - Company Name (CN)
 - Organisation Unit (OU)
 - Common Name (CN)
 - Country (C)
 - State or Province (S)
 - City or Locality (L)
4. Receive the CSR from Commerce Vision.
5. Login to the Certificate provider's website (with the credentials used during original registration).
6. Follow the provider's steps to renew the SSL Certificate.
7. Forward the renewed Certificate to Commerce Vision.

Information required	Example	Note
Company Name (O):	Sales Warehouse	Company Name / Organisation - this is the name of your company
Organisation Unit (OU):	Online	The Organisation Unit within your company
Common Name (CN):	www.saleswarehouse.com.au	Primary Domain Name (Common Name) - this is the fully qualified domain name
Country (C):	Australia	Country
State or Province (S):	Victoria	State / County / Region
City or Locality (L):	Melbourne	City / Locality



Some SSL Certificate providers offer an 'auto-renewal' option for interested customers.

REF: <https://www.sslshopper.com/what-is-a-csr-certificate-signing-request.html>

Related help

- [User Impersonation](#)
- [Update Session Timeouts](#)
- [User Password Rules](#)
- [Lock a Website User to an IP Address](#)
- [Monitoring and Restriction Requests from IP Addresses](#)