

Available Quantity Calculation

The Customer Self Service eCommerce Platform has the ability to change the Available Quantity Calculation to be the same as your ERP System.

Step-by-step guide

To set-up the availability calculation method

1. *Log in as an Administrator.*
2. *Navigate to 'Settings'.*
3. *Click the 'Orders' tab.*
4. *In the 'Current Order Display' tab, you will see 'Available Qty. Calculation'.*
5. *You then can pick the Quantity Calculation to be the same as in your ERP System.*



Abbreviations Used

QOH = Qty on Hand

CO = Current Orders

BO = Back Orders

FCT = Factory Orders

FO = Forward Orders

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