

Payment Cancelled Widget

Widget Use

Renders relevant messages and response codes on the 'Payment Cancelled' page (where a user lands after cancelling a PayPal payment, for example).

Example of Widget Use

Following is an example of the widget in use:

Payment Cancelled	Validation Failed

Where can the Widget be placed?

The widget can be used in the following templates:

- Payment Cancelled Page Template

Widget Options

Option	Use	Comments	Available from Version
Description	A short description of the widget's use.	We recommended this field be updated so the widget's purpose is clear at a glance from the template page.	All
Layer	The layer the widget is valid for.	The layering technology allows for the content to be shown to specific audiences. This is handy if the content is only valid for a certain type of user, or if the same widget is required for more than one audience, but different configuration is needed. The widget can be added to the zone more than once and the layer feature can determine which audience can see each widget.	All
Show Response Code?	Determines whether the payment gateway response code is displayed for payment errors.	Default is: enabled Untick to disable	All

Show Response Message?	Determines whether the payment gateway's validation message is displayed for payment errors.	Default is: enabled Untick to disable	All
Message for Cart link	The message text directing the user back to their shopping cart.	Default is: If you would like to return to your shopping cart click this {0} link.	All
Link Text to Cart	The text displayed for the shopping cart link.	Default is: View Cart	All
Message for Account Payment link	The message text directing the user back to the account payment page.	Default is: If you would like to return to your account payments click this {0} link.	All
Link Text to Account Payment	The text displayed for the account payment page.	Default is: View Account Payment	All
Titles			
Cancelled Title	The title text displayed on the message pane when payment is cancelled.	Default is: Payment Cancelled	All
Cancelled Title Icon	The icon displayed to the left of the Cancelled title.	Default is: cv-ico-general-info2 Select via drop-down	All
Failed Title	The title text displayed on the message pane when payment fails.	Default is: Payment Failed	All
Failed Title Icon	The icon displayed to the left of the Failed title.	Default is: cv-ico-general-info2 Select via drop-down	All
PayPal Error Title	The heading displayed when a PayPal payment fails due to an error (rather than being cancelled).	Default is: Payment Validation Failed	3.94 - 4.10 only
PayPal Error Title Icon	The icon displayed to the left of the Error heading.	Default is: cv-ico-general-info2	3.94 - 4.10 only
Notifications			
Credit Card Cancelled Message	The message text displayed when the user's credit card payment is cancelled.	Default is: Your payment has been cancelled. There was a problem processing your payment. Please check your credit card details and try again.	All
Credit Card Error Message	The message text displayed when the user's credit card payment fails.	Default is: Your payment was unable to be processed. If you believe this is an error, please contact your card issuer quoting the response code below.	All
PayPal Cancelled Message	The message text displayed when the user cancels their PayPal payment.	Default is: You have cancelled your payment via Paypal. The contents of the shopping cart have been saved for you.	All
PayPal Error Message	The info message displayed below the PayPal Error Title.	Default is: Your payment could not be processed due to a validation error.	3.94
Zip Cancelled Message	The message text displayed when the user cancels their Zip payment.	Default is: Your Zip payment has been cancelled. The contents of the shopping cart have been saved for you.	4.10
Zip Error Message	The message displayed when an error occurs with a Zip payment.	Default is: Your payment could not be processed due to a validation error.	4.10
Afterpay Cancelled Message	The message text displayed when the user cancels their Afterpay payment.	Default is: Your Afterpay payment has been cancelled. The contents of the shopping cart have been saved for you.	4.10
Afterpay Error Message	The message displayed when an error occurs with an Afterpay payment.	Default is: Your payment could not be processed due to a validation error.	4.10
Openpay Cancelled Message	The message text displayed when the user cancels their Openpay payment.	Default is: Your Openpay payment has been cancelled. The contents of the shopping cart have been saved for you.	4.10
Openpay Error Message	The message displayed when an error occurs with an Openpay payment.	Default is: Your payment could not be processed due to a validation error.	4.10
Prompts			
Response Code Prompt	The label for the response code field.	Default is: Response Code:	All
Response Message Prompt	The label for the validation message field.	Default is: Payment Validation Code:	All

Other Widgets

- [Order Payment Links Form Widget](#) — Renders an order details stepper with an order form that can be automatically populated with query strings, and/or manually entered by the user. The form doesn't validate the order details are accurate in order to stay both secure and accessible to unauthenticated users.
- [Magic Link Authentication Message Widget](#) — Renders the Magic Link authentication message.
- [CUSTOM_Side by Side Content Tiles Widget](#) — Renders two side by side content tiles in a zone with widget options for selecting or adding background colour, image, text and link/button positioning.
- [Stock Dialog Widget](#) — Displays the Stock to Receive Detail dialog window.
- [Stock to Receive Widget](#) — Displays the Stock to Receive page.
- [Stock Levels Widget](#) — Displays Stock Levels page.
- [Order Declined Pending 3rd Party Installment Msg Widget](#) — Renders the message body for the email sent when the user selects to sign up and pay with a Buy Now Pay Later provider but approval is subject to further checks.
- [Order Field Static Widget](#) — Renders an additional order field in email templates.
- [Online Quote Validation Widget](#) — Renders the appropriate message to the user after the current status of an online quote accessed via an email link is validated.
- [Header Level Cost Centre Widget](#) — Renders the cost centre input field on the order header in the shopping cart.
- [Openpay Summary Widget](#) — Renders Openpay marketing information for a product on the product detail page. Use this widget instead of the [Product Purchase Details widget](#) if you want to customise tagline placement on the template.
- [Order Line Availability - Click and Collect Widget](#) — Displays product availability and delivery methods at the order line level in dynamic scenarios such as the cart when Click & Collect is enabled.
- [Account Activation Email Content Widget](#) — Renders the message content in the Invitation to Register an Account email.
- [Order Template Cost Centre Widget](#) — Renders the cost centre input field on each product line in an order template.
- [BPAY Account Payment Detail Widget](#) — Renders BPAY payment information in the body of the BPAY Account Payment email. This email is sent to users who pay invoices or pay down their account balance using BPAY.