

Mobile, Tablet, and Desktop display options

Overview

From version 4.15.00 onward, we have enhanced the "Show on Mobile?", "Show on Tablet?", and "Show on Desktop?" widget display options. When you toggle one or more of the "Show On" device type displays to OFF, the icons will display on the widget in the template page to indicate what devices will display (or not) that widget's content.

The screenshot shows the configuration interface for a "Questionnaire - Contact Us" widget. On the left is a sidebar with navigation links: "Search...", "General Options", "Personalisation", "Captchas", "Common Options" (which is highlighted in blue), and "Documentation". The main area is titled "Common Options" and contains several settings:

- Show On Mobile?**: A toggle switch that is currently turned OFF (grey).
- Show On Tablet?**: A toggle switch that is currently turned ON (green).
- Show On Desktop?**: A toggle switch that is currently turned ON (green).
- Right Align?**: A toggle switch that is currently turned OFF (grey).
- Don't Print**: A toggle switch that is currently turned OFF (grey).
- Additional Classes**: A text input field.

Below these options is a note: "For example, you can add a style sheet class of 'new-class' which will then appear next to the widget class".

At the bottom of the interface is a widget preview area. It shows the widget in a "Zone: BottomRightThird". The preview includes a title bar with "Questionnaire" and "Contact Us", a green "Add Widget" button, and three device icons (Mobile, Tablet, Desktop) in a row. The Mobile icon is highlighted with a red box, and a red arrow points from the "Show On Mobile?" toggle in the options section to this icon.

Change to Banner Sliders

In the case of Banner sliders, we realise that you may not want the same image to display on all device types, or even at all. Perhaps an image doesn't render well on mobile devices.

Therefore, you can find the same Desktop, Mobile, and Tablet display options in each individual banner file in Banner Maintenance, updated to show you how the image will appear on the relevant device.

Edit Banner - Tokyo Food
Cancel Save Save and Exit

Banner Details
Edit banner information including publish dates

Description *

Tokyo Food

Banner Link (images only)

https://en.wikipedia.org/wiki/Tokyo

Banner Link Open In New Window

Start Date

3/09/2015

Expiry Date

3/09/2020

Banner Images
Select Banner For All Devices Select Video For All Devices Clear All

The same banner will render across all devices, or select individual device banners

mobile

Select Mobile Banner

Video

Recommended
400 x 600px ~ 100kb ~ JPG

tablet

Select Tablet Banner

Video

Recommended
1024 x 500px ~ 200kb ~ JPG
/documents/slider-1.jpg

Dimensions 1680 x 500px

File Size 212.37 KB

desktop


Select Desktop Banner

Video

Recommended
1620 x 600px ~ 400kb ~ JPG
/documents/slider-1.jpg

Dimensions 1680 x 500px

File Size 212.37 KB

 The individual **Banner Details: Banner Images** settings takes precedence over the **Show on <device>?** switch in the **Banner Slider widget**.

For instance, in the above screenshot, you have specified that mobile devices won't display the "Tokyo Food" banner.

If you toggle **Show on <device>?** to ON for all device types in the **Banner Slider widget**, the "Tokyo Food" banner image will still not show up on mobile devices.

Banner Slider

Search...

General Options
Personalisation
Common Options

Common Options

Show On Mobile?

Show On Tablet?

Show On Desktop?

Right Align?

Banner Details: Banner Images settings override the **Banner Slider widget** settings.

Additional Information

The new device display toggle options will appear for sites running version 4.15 and above.



Refer to the [Widget Device Display Indication: Mobile, Tablet, and Desktop](#) knowledge base article for more information.

| | |
|-------------------------------------|-------------------|
| Minimum Version Requirements | 4.15 |
| Prerequisites | -- |
| Self Configurable | Yes |
| Business Function | Site Optimisation |
| BPD Only? | Yes |
| B2B/B2C/Both | Both |
| Third Party Costs | n/a |

Related help

- [Rep Mobile Sales Current Feature Set](#)
- [Device type options](#)
- [Tablet devices and desktop mode](#)
- [Widget Device Display Indication: Mobile, Tablet, and Desktop](#)
- [Image Optimisation](#)
- [Mobile Menu Widget](#)
- [Mobile Menu Zoned Widget](#)
- [Targeting Banners by Device](#)