


Region Freight (Pronto)

Overview

Region Freight allows your business to charge freight based on regions or customer sub-groups defined against the Debtor Account. The difference between “standard freight” and “region freight” is that you can nominate the region a customer belongs to and charge accordingly, instead of linking charges to a postcode range.

For example, you might have a group of debtors (from the same parent company) with whom you have agreed to a particular freight arrangement, regardless of their postcode. All of these debtors can have the same region defined using Region Freight.




Region Freight is not compatible with Standard Freight – if Region Freight is turned on, and Standard Freight is defined, Region Freight charges will be removed at the order conclusion page (unless templated checkout is in use or the 'Calculate Freight on B2B Order Conclusion' flag is disabled).

Step-by-step guide

To configure PRONTO for Region Freight:

1. Login to PRONTO.
2. Go to **Accounts Receivable Maintain Customer Account Details Customer Maintenance**.
3. Click **Find** to search for the required debtor account.
4. To edit the record, click **Correct**.
5. Tab to the **Delivery Seq** field.
6. Enter a value greater than 0. **NOTE:** The debtor record must have the '**Delivery Code**' populated before the '**Delivery Seq**' field will be editable.



Excluding Customers from Region Freight - If you do not want a particular debtor to use Region Freight, ensure their Delivery Seq is set to '0'.

7. To save changes, click **OK**.

To configure your website for Region Freight:

1. As Administrator, go to **Settings Settings (/zSettings.aspx)**.
2. Click the **Freight** tab.
3. Click the **Region Freight** tab.
4. Tick **Enable Region Freight**.
5. To define a new region, click **New**.
6. Set the value for each field as follows:

Field	Description	Mandatory
Region Description	The Region No corresponding to the Delivery Seq. Number	Yes
Start Order Value	The start value (order total ex GST) that this rule applies to	Yes
End Order Value	The end value (order total ex GST) that this rule applies to	Yes
Freight Charge \$	Freight charge amount (ex GST)	No, but either this field or 'Freight Charge %' must be used.
Freight Charge %	Freight charge % of order total	No, but either this field or 'Freight Charge \$' must be used.

Product Group Inclusion (% for all)	Product Group this rule applies to	No - defaults to all (%)
Product Group Exclusions	Product Group this rule does not apply to	No

7. To save, click **OK**.

Example

For the debtor shown below, the 'Delivery Seq' value has been set to '333'.

Transaction Balances Opening Balance: 0.00 Current Balance: 0.00 Future Balance: 0.00 Outstanding Balance: 0.00	Address Details Name: The Toy Hospital Address: 123 Albert Street BRISBANE QLD Postcode: 4000 Phone Country: Phone: Fax Country: Fax: DPID: #1: #2: Contact:
Tracking Dates Last Sale: 01-OCT-2003 Last Payment: Account Opened: 29-SEP-2003	Customer Definitions Customer Type: Industry: Marketing Flag: Company Flag: Price Category: Currency Code: Delivery Code: DMCK Delivery Seq: 333 Master Account#:
Credit Status Credit Status: See Bill-To Customer Credit Limit: 2 Credit Limit Override: 3500 60 days Customer Status: OK	Part Shipments: Y Order Priority: 5 Price by Bill to: Y Cust Sign Ind.: N Billing Control: Mailing Control: Freight Code: Industry Sub:
Details Housekeeping Flag: O Open Item GST Ex Code: N N Price Level: 0 Price Level 0 Warehouse: MEL MELBOURNE W/HSI Sales Rep: AR AR Territory: QCFN QLD Country Far Noi Terms Discount: 30 days from M Current Disc: 0.00	

☒ OK
 ☒ Cancel

This corresponds to the Region Freight record below, where the 'Region Description' is also set to '333'.

With this configuration, all Customers with a Delivery Seq of 333 will be charged \$12.50 (+ GST) freight for orders up to \$500.00, regardless of their postcode or location.

Standard Freight	Freight Countries	Region Freight	Product Type Freight	Special Freight Products	Freight Own Carriers
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Enable Region Freight: ☒

Search For: ☐ Contains ☐ Starts With

Region Description	Start Order Value	End Order Value
Modify : New : Delete : Cancel : OK 0 records. (1 page)		
Region Description: 333 Start Order Value: \$0.00 End Order Value: \$500.00 Freight Charge \$: 12.50 Freight Charge %: Product Group Inclusions (% for All): % Product Group Exclusions:		

Additional Information

Minimum Version Requirements	** ** *
Prerequisites	--
Self Configurable	Yes
Business Function	Freight & Delivery
BPD Only?	Yes
B2B/B2C/Both	Both
Third Party Costs	n/a

Related help

- [Allow User's Own Freight Carrier Option](#)
- [Product Discovery & Site Search Widget Library](#)
- [Freight & Fulfillment Widget Library](#)
- [Product Category Widget Library](#)
- [Cluster Category Widget Library](#)